

London Pedicabs Licences Have your say



Easy Read Information

MAYOR OF LONDON



**TRANSPORT
FOR LONDON**
EVERY JOURNEY MATTERS

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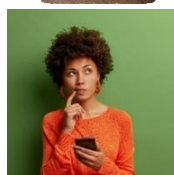
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Introduction



We would like your feedback on a new licence for pedicab drivers, vehicles and operators in London.



The new London Pedicab licence would be for:

- Pedicab drivers
- Pedicab vehicles
- Pedicab operators.



We got lots of feedback about pedicabs earlier in 2025, which we have included in the new Pedicab licence.



We have looked at how a new Pedicab licence could affect:

- Everyone in the Pedicab business



- Local people



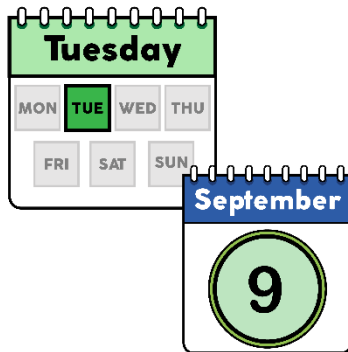
- Local businesses



- Pedicab passengers.



You can give us your feedback on the new Pedicab Licence from:



Tuesday 9 September 2025

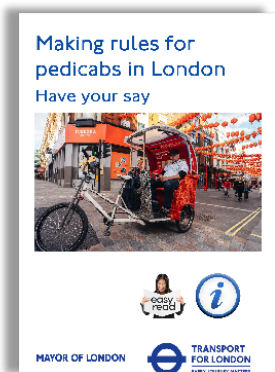
To



Monday 20 October 2025.



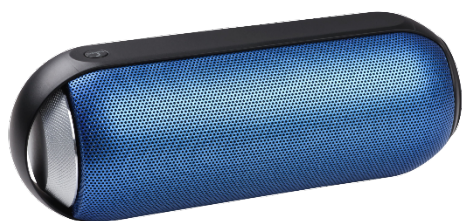
What did people say about pedicabs?



This is what people told us in the first consultation.



Noise



People told us that they did not like noise from Pedicabs, especially loud music played on speakers.



Over **two thousand four hundred people** commented about noise.

2400



Nearly everyone supported **stopping** the noise from Pedicabs.



We might ban all loud sounds played from Pedicabs so that:

- less people would be disturbed
- areas where Pedicabs are available would be quieter and calmer.



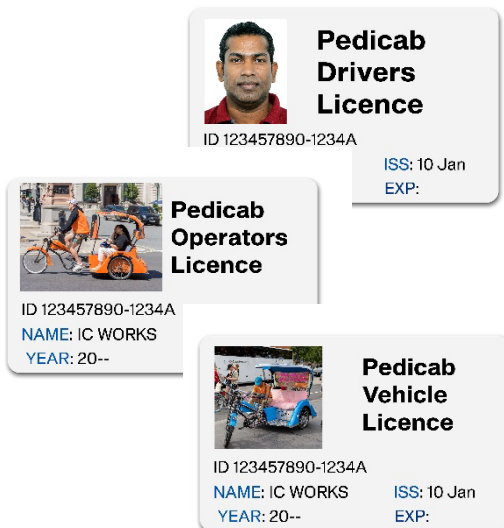
The **Pedicab London Act 2024** means we can manage Pedicabs.



Safety



A lot of people told us they were worried about the safety of Pedicabs.



So we are bringing in a new licence for Pedicab drivers, vehicles, and operators, that includes:



- Checks on criminal records

- medical checks for every driver



ID badges that all drivers must show at all times.



Yearly checks of:

- Brakes
- Batteries



- Other important parts of a Pedicab.



All Pedicab licence plates must show:

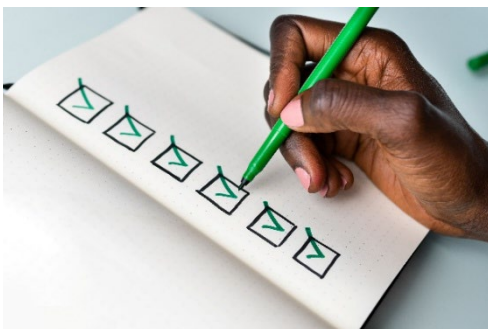
- the date that the licence ends
- how many passengers can use the Pedicab.



Pedicab operators must carry out **safety checks**.



Records of the **safety checks** should be available on request.



Checks would also be made by **TfL's Pedicab team** on everything listed above.

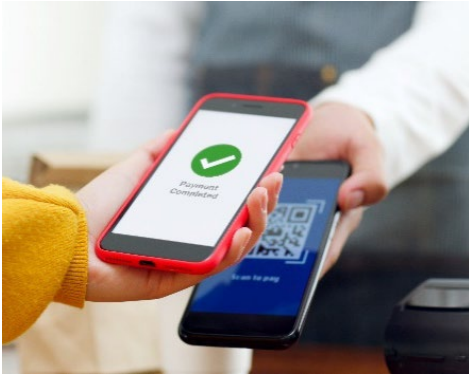


These steps would help to make sure:

- the public are safe



- the law is followed.



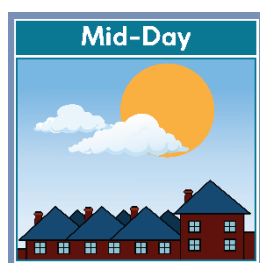
Pedicab Fares



We might start a **new Pedicab Fare Scheme** which would mean:



- Fares are based on **how many minutes** the Pedicab journey took



- A **minimum fare** which could change depending on the time of day or other things set by TfL



A **minimum fare** is the **lowest fare** you would pay for your Pedicab journey.



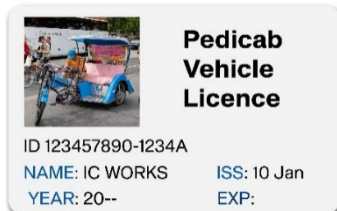
- A charge for extra passengers



- The journey time starts when **all passengers** are **safely seated** in the Pedicab.



How Pedicabs should work



The new Pedicab licence would mean:



- Passengers could hire a Pedicab in the street



- Pedicabs journeys could only be booked with a licensed pedicab driver



- Pedicabs journeys could only be booked with a licensed pedicab operator



A lot of people were worried about Pedicabs riding on pavements and blocking the pavement.



The new Pedicab licence could mean Pedicab drivers can only stop to **pick up** or **drop off** passengers.



Pedicabs **would not** be allowed on pavements or bus lanes.



They could pick up passengers where it is safe for passengers, drivers and other road users.



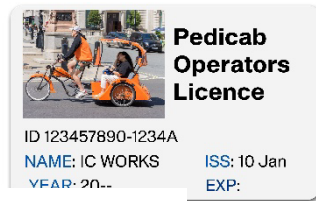
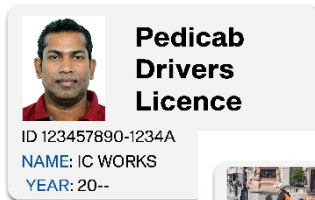
This would make sure
Pedicabs **do not** get in the
way of other road users.



We might review and update
these rules as the Pedicab
service changes.



If we make any changes to
the Pedicab rules in the
future we might ask for your
feedback.



What you need to do to get a Pedicab licence

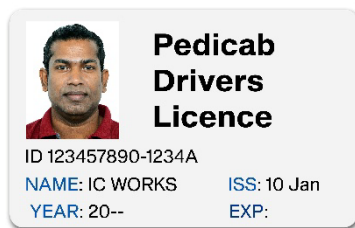


To get more information about what is needed for the new Pedicab licences go to:

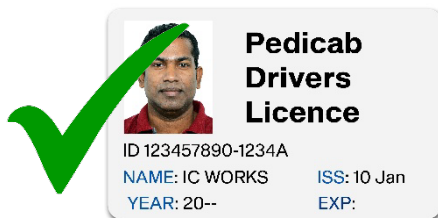
tfl.gov.uk/pedicabs-licensing



Pedicab Drivers



Anyone driving a Pedicab for hire in London would need a **Pedicab Driver's Licence**.



To qualify for a Pedicab Driver's Licence you would need to:



- Be 18 years old or over



- Have the right to live and work in the UK



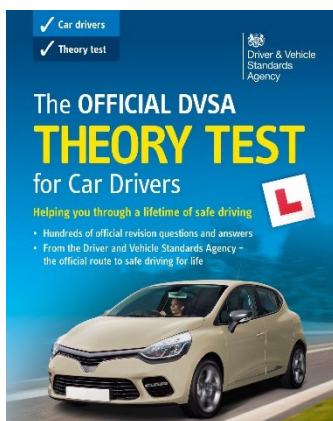
- Pass **enhanced DBS checks**, and have new checks every six months



- Provide **Certificates of Good Conduct** if you have lived outside the UK for **three months or more**.

 A 'Medical Examination Report' form from the DVLA (Driver and Vehicle Licensing Agency). The form is white with orange and blue accents. It includes a header with the DVLA logo and the text 'Medical Examination Report'. Below this, there are several sections for recording medical information, including 'Medical history', 'Current medical conditions', 'Medication', and 'Other relevant information'. The form is marked with 'D4' in a small circle.

- Meet **DVLA Group 2 medical standards**, with new medicals **every six months**



- Show that you are a good driver by passing a **DVSA theory test**.



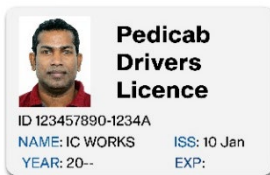
You would not need to pass the DVSA theory test if you already hold a valid UK, EU or EEA driving licence.



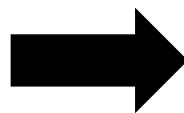
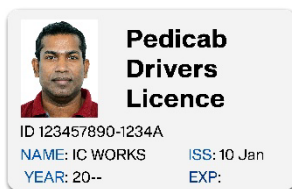
- Pass **two assessments** for:
 - English language
 - Safety, Equality and Regulatory Understanding



- Hold **public liability insurance** of at least **£5 million**.



A **Pedicab Driver's Licence** would be valid for up to **one year**.



You **cannot** pass a Pedicab Drivers Licence to another driver.



Pedicab Vehicles



All Pedicab vehicles used in London would need:



- to be purpose-built pedicabs



- to pass the **first test** then tests every year after that.



- to be serviced every three months.



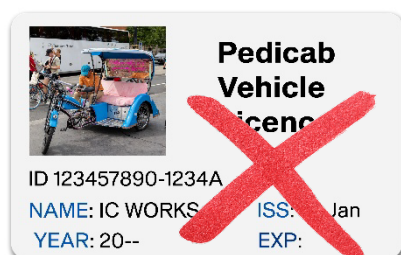
Records should be kept for **24 months** and available on request.



- to be insured for passengers using Pedicabs for hire or payment.



- to follow the law



Converted pedal-powered models with added electric assistance **would not** get a Pedicab Licence.



We would:

- carry on checking new Pedicab vehicles.



- update **Safety Standards** when we need to.



Noise



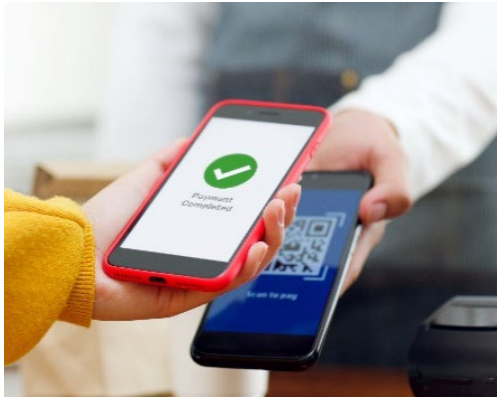
Noise from speakers on Pedicabs would not be allowed.



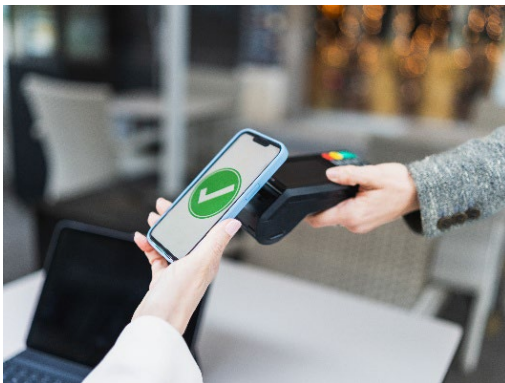
Pedicab drivers could use headphones or **hearing loops** to support services such as guided tours.



A **hearing loop** would help to make a Pedicab journey more accessible for people with a hearing impairment who use a hearing aid.



Payments



All Pedicab drivers would need to accept card and contactless payments using a device approved by TfL.



Pedicab licence plate



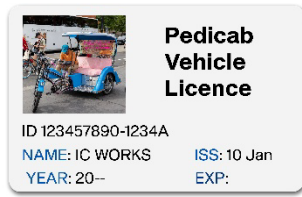
Each licensed pedicab would display a **licence plate** at all times.



Information about the new Pedicab Licence



The new Pedicab Licence would last for **one year** or **twelve months**.



There will be a **fee** for every Pedicab licence.

The amount is not known yet.



If you are interested in becoming a licensed Pedicab driver, go to:

tfl.gov.uk/pedicabs-licensing



Pedicab Operators



A London Pedicab Operator's Licence would be needed by anyone managing or offering **two or more** Pedicabs for hire.



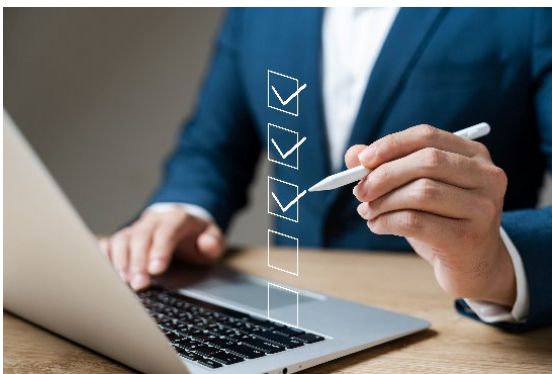
Pedicabs could be **rented** or **under contract** by:

- a Pedicab operator
- someone who makes the Pedicab bookings.

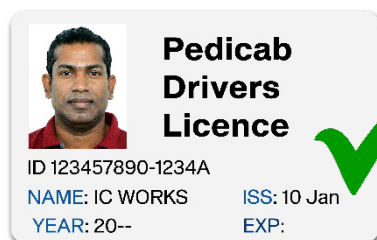




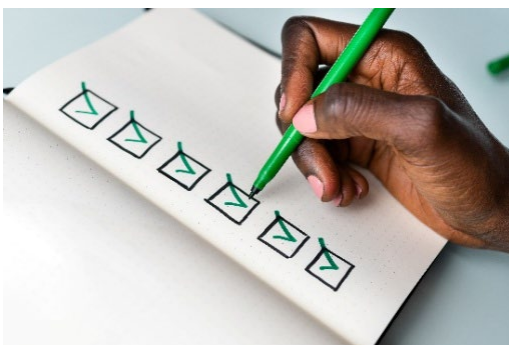
A Pedicab driver who owns or rents **only one pedicab** and drives it themselves would not need a **Pedicab Operator's Licence**.



Pedicab operators would need to make sure that all Pedicabs vehicles and drivers in their business:



- Have a licence



- Meet TfL standards.



Even if you have a **Pedicab Operator's Licence** all Pedicab drivers working for you would need to have a **Pedicabs Drivers Licence**.

If you apply for a **London Pedicab Operator's Licence** you must:



- Have a basic DBS check.



- Provide **Certificates of Good Conduct** if you have lived outside the UK for **three months or more**



- Provide proof that you have the right to live and work in the UK.



- Allow us to find out if you have been made bankrupt or banned from being a Company Director



- Have a London address that you are allowed to work from.

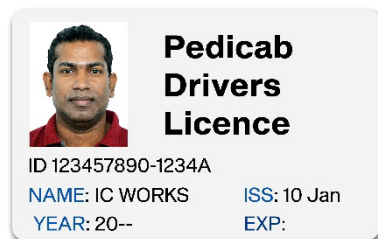


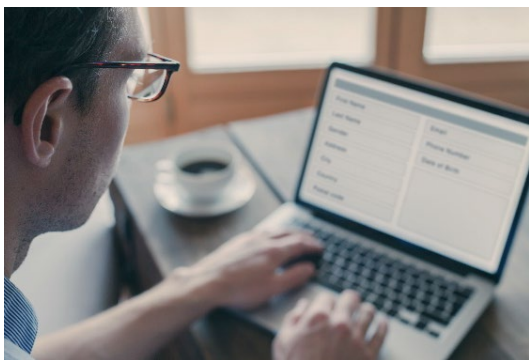
Other Pedicab rules



Under the new rules,
Pedicabs could be:

- Hired on the street
- Booked with a driver holding a **Pedicab Drivers Licence**
- Booked through a company with a **Pedicab Operator's Licence**.





Sharing information



Pedicab drivers and operators would have to share information with TfL so that the Pedicab service can be checked regularly.



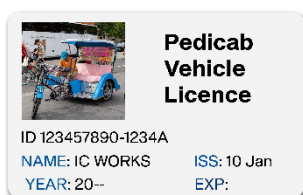
A Pedicab service for everyone



We want rules that work for different types of Pedicabs.



We also want to make sure Pedicabs are safe and can be used by most people.

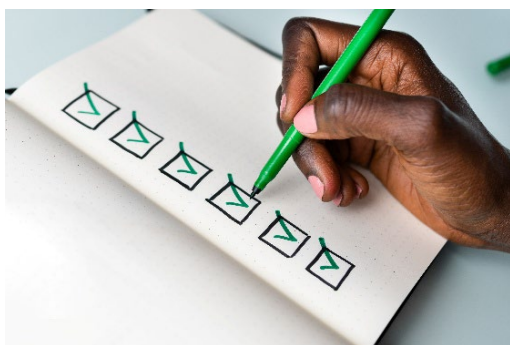


Pedicab Fees

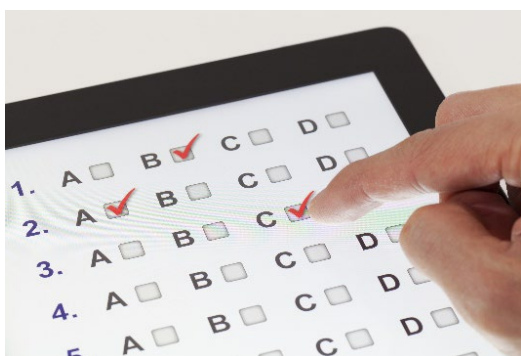


The **Pedicabs (London) Act 2024** means we can charge for driver, vehicle, and operator licences.

This includes the cost of:



- Checking and managing the new Pedicab Licence



- Testing Pedicab Drivers on the English language and on safety issues



Fees would be set once we are clear about how the Pedicab service is going to work.



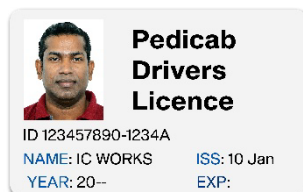
We will check the fees to make sure they cover these costs.



When will the new Pedicab service start?



To give everyone time to prepare, the new Pedicab Licence will be introduced in stages.



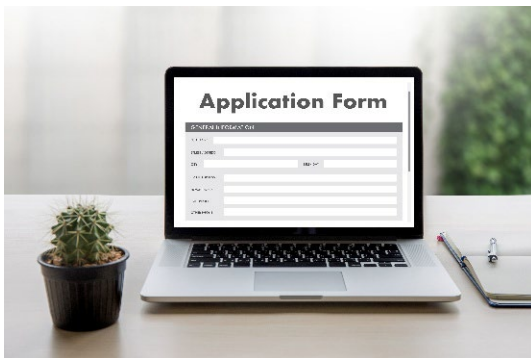


This would give everyone enough time to:

- understand the changes



- get the documents they need



- apply for licences.



How could the changes affect different groups?



A report looks at how the new Pedicab Licence could affect different groups.



We would like your feedback on how to make things better for:



- Passengers



- Pedicab drivers, vehicle owners, and operators



- People who walk, cyclists and other road users.



Next steps



Please note replies to the survey may be made public in a report on your feedback.



Any personal information will be kept confidential.



Data Protection Act
2018

Your personal information will be kept safe and follow privacy and data protection law.



For more information, please visit our privacy policy.

haveyoursaytfl.uk/engagementhq.com/privacy



After **20 October 2025** we will look at everyone's feedback about the new pedicab licence.

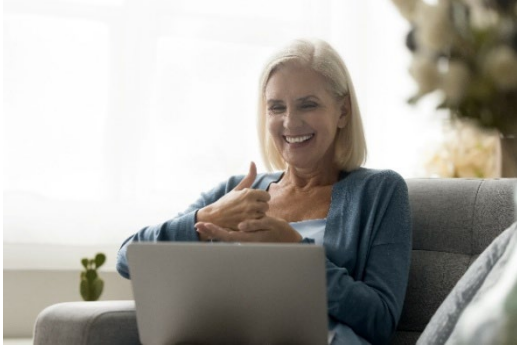


The details of the Pedicab licence will be available on the TfL website – go to:

tfl.gov.uk/pedicabs-licensing



Working with London's deaf community



To improve feedback from London's deaf community we are trying out a **British Sign Language** or **BSL** service.



This means the TfL consultation lead can have a two-way BSL discussion about the new Pedicab Licence with a BSL signer.



To request a BSL discussion please email haveyoursay@tfl.gov.uk



We will hold the discussion on a day and time that suits you.



Have your say



You have **six weeks** to give us your feedback.



We want to know what you think about the new Pedicab rules.



You could ask a question on our website until

Monday 20 October 2025

tfl.gov.uk/pedicabs-licensing



We will reply to your questions as soon as we can.



This will give you the chance to get more information and to give us your feedback, so we can think about your views.



If you would like to talk to us, please get in touch and we can reply to your questions directly.



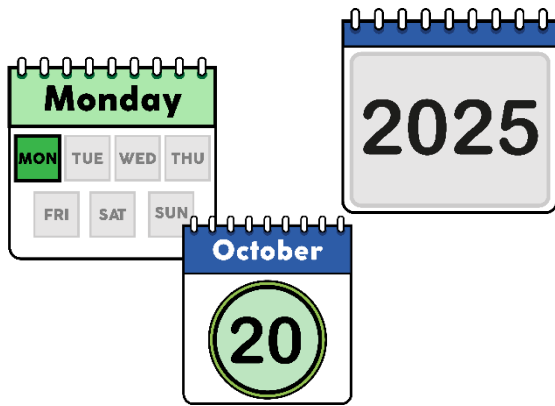
There are different ways to give us your feedback:



Online Easy Read survey

To complete the online easy read survey you can visit:

tfl.gov.uk/pedicabs-licensing



The final day for your comments is:

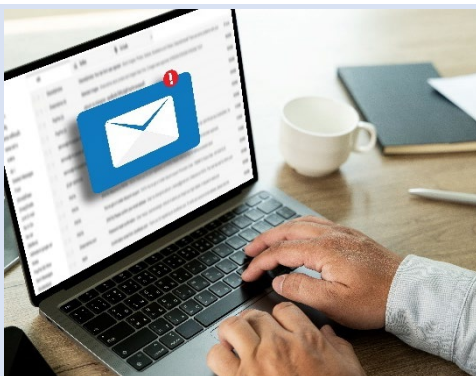
Monday 20 October 2025



You will need to sign up to the **Have Your Say website** to take part in the survey.

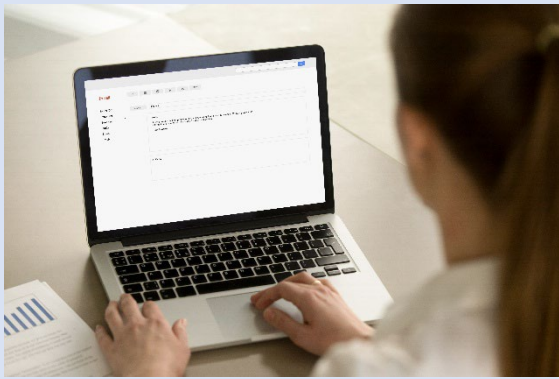


Your details will be confidential and will only be used to update you on the new Pedicab licence.



Email

Email your comments to haveyoursay@tfl.gov.uk



Please write **Pedicabs licence** as the **subject** of your email.

Leave us a message



Call 020 3054 6037

Please leave a clear message saying you have a question about **Pedicabs**.



By post

Complete a paper copy of the Easy Read survey and post it to:

FREEPOST TFL
HAVE YOUR SAY
(PEDICABS)

FREEPOST TFL HAVE YOUR SAY (PEDICABS)



You **do not** need to use a postage stamp.



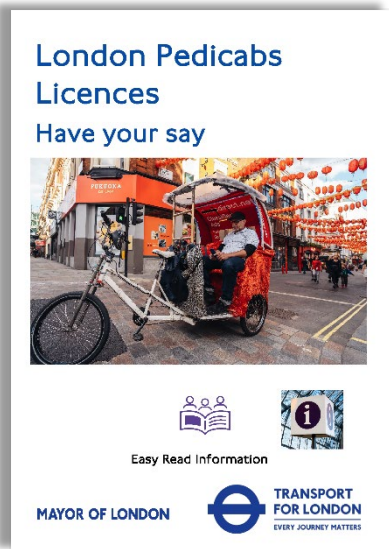
British Sign Language Video

Watch a British Sign Language video of this document and the survey.



Spoken word audio

Listen to a spoken word audio of this document and the survey.



Would you like this document in a different format?

If you need the information in another format, please get in touch by **email** or **post**.

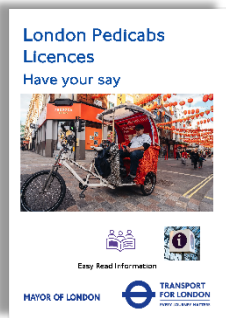


haveyoursay@tfl.gov.uk

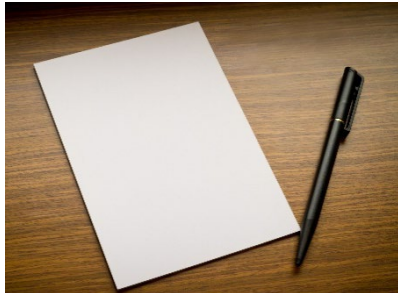


FREEPOST TFL
HAVE YOUR SAY
(PEDICABS)

FREEPOST TFL
HAVE YOUR SAY
(PEDICABS)



You could ask for this Easy Read document:



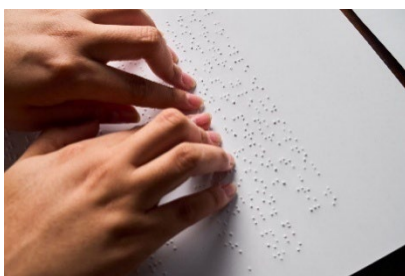
As a paper copy.



In large print.



In a different language.



In Braille.



This document was made in September 2025.