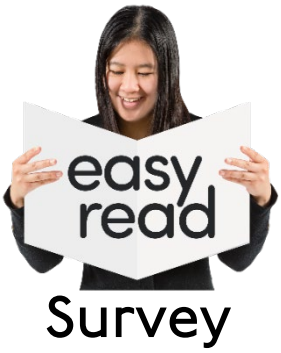
What do you think about London black cab fares?



Transport for London



Survey





TfL wants to know **what you think** about:



- black cab **fares**



- the **choices** for new black cab **fares** and **rates**



When **you answer** these questions it is **important** to **think about**:



- the **cost** that **drivers must pay** to **run** a **black cab**



- **fares** that black cab passengers can **afford**



Minimum black cab fare and black cab rates



Please let us know **what you think** about:

£3.80



- **the minimum fare** - this is the **fare passengers pay before** the black cab journey starts



- the **four black cab rates**

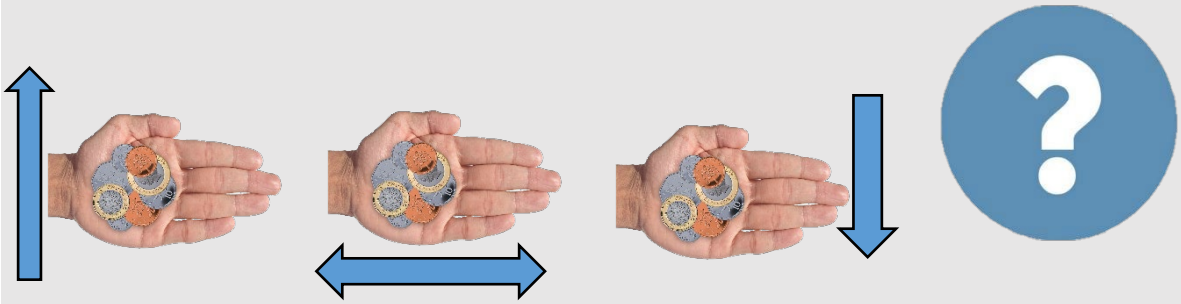
£3.80



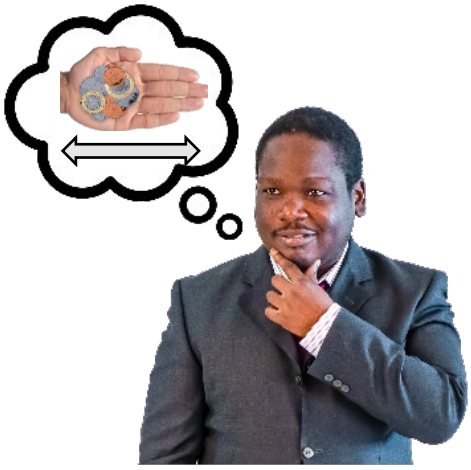
Question 1

What do you think of the current minimum fare, which is three pounds and eighty pence?

Please tick 1 box



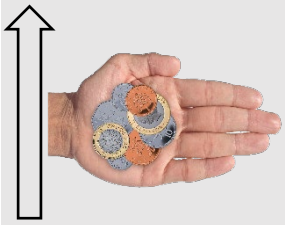
It is **too much**	It is **fair**	It is **too low**	I do not know
☐	☐	☐	☐



Question 2

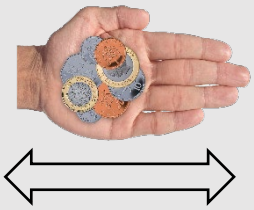
Do you think the cost of black cab fares in London are fair?

Please tick I box



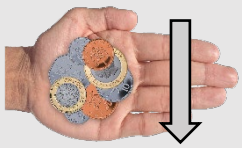
Black cab fares are **too much**

☐



Black cabs fares are a **fair price**

☐



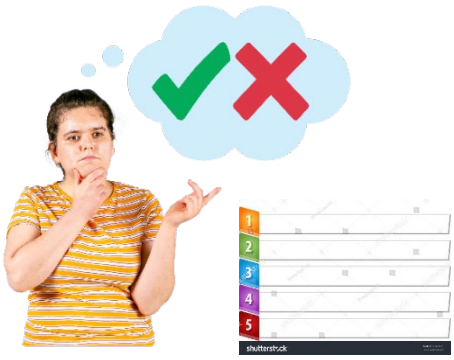
Black cab fares are **too low**

☐



I do not know

☐



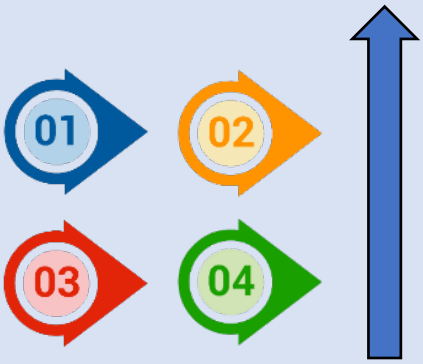
Please **let us know** if you **agree** or **disagree** with the **5 choices** for **black cab fares**.



In most choices the **minimum fare** of **three pounds and eighty pence** would **stay the same.**



Choices 1, 2, 3 and 4 would all mean passengers pay more.



Choice 1
The biggest increase to rates 1, 2, 3 and 4

£4.20



Choice 2

Increase to the minimum fare

AND



A big increase to rates 1, 2,3 and 4



Choice 3

Rates 1 and 2 go up to cover most black cab drivers' running costs



Choice 4

Rates 1 and 2 go up by a smaller amount so most black cab drivers are paid a bit more



Choice 5

No increase to the minimum fare or the Rates



The **new fares** and **rates** are **worked out** by looking at **price changes** over the last **three years** for:



- How much it costs to **buy** a **black cab**

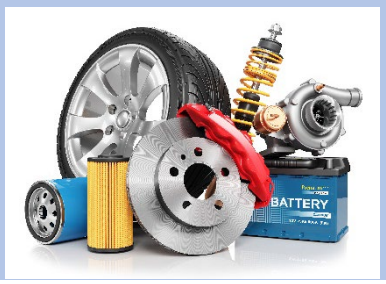




- **Fuel – petrol, diesel and electric**



- **Insurance**



- **Spare parts.**



Please write your **comments** about the 5 choices in the **box below**:



Question 4

Do you agree that taxi drivers should not have to add the extra charge for booked black cabs to the taximeter



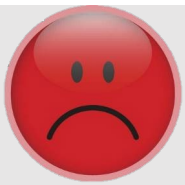
I agree the extra charge should not be added

☐



I do not agree or disagree that the extra charge should be added

☐



I do not agree. I think the extra charge **should be added**

☐



I do not know

☐





Question 5

Do you think the fixed fares for shared black cabs should go up when the Wimbledon Tennis Championships are on?



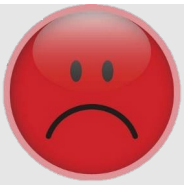
I agree that the fixed fares should go up

☐



I do not agree or disagree that the fixed fares should go up

☐



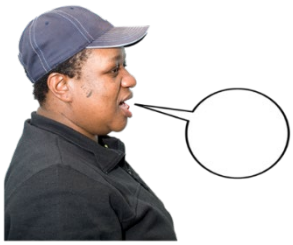
I disagree that the fixed fares should go up

☐



I do not know

☐



Question 6

Would you like to add comments about the following topics?



- black cab **fares**



- the possible **new fares** and **rates**



- the extra charge to be added to the taximeter



- the new fixed fares for shared black cabs when the Wimbledon Tennis Championship is on



- the black cab rank for the Wimbledon Tennis Championship



- Ideas about **managing how** the new **fares** and **rates** could affect:



- black cab passengers



- Taxicard members



- black cab drivers



- protected groups such as older people and disabled people



Please write your **comments** in the **box below:**



Question 8

Please **tell us** about **yourself**

Please tick all boxes that apply



I am a black cab passenger ☐



I am a Taxicard member ☐



I am a black cab driver ☐



I **am** not a black **cab passenger**



I **run a minicab company**



I **am a minicab driver**



I **work** for an **organisation**



Are you **replying** on behalf of an **organisation**, **business** or **campaign group**?



If **yes** please **write** the **name of the organisation** in the **box** below:



This question is for **black cab drivers only**.



Question 9a

Which type of black cab driver are you?

Please tick all boxes that apply



I am an **All London (Green Badge) Driver** ☐



I am a **Suburban (Yellow Badge) Driver** ☐



This question is for **black cab drivers only**.





Question 9b

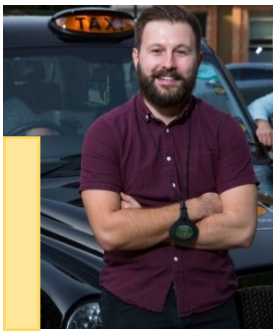
Do you work as a black cab driver between 10pm and 5am when you charge rate 3?

03

Please tick 1 box



Yes I **only** work during **Rate 3**



I **sometimes** work during **Rate 3**



I **do not usually** work during **Rate 3**



I **never** work during **Rate 3**



Question 9c

If we increase the fixed fares at the Wimbledon Tennis Championships would you work there more?

✔ **Please tick I box**



I **already work** at Wimbledon and would carry on working there ☐



I **would** want to work at Wimbledon **more** ☐



I **may** want to work at Wimbledon **more** ☐



I **do not work** at Wimbledon and I would not want to work there ☐



I do not know ☐



Question 10

As a black cab passenger, how often do you use black cabs?

Please tick 1 box



Daily ☐



Two or three times a week ☐



Three or four times a month ☐



Once a month ☐



A few times a year ☐



I do not know ☐

Question 11

How did you find out about this survey?

✔ **Please tick 1 box**



An **email** from TfL ☐



Read about it in a **newspaper** ☐



TfL website ☐



Social media ☐

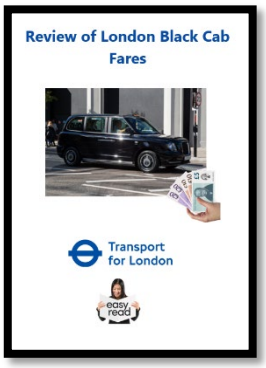
Other ☐

If you ticked **Other** please write more details in the box below:



Question 12

What do **you think** about the **information** you have seen about the possible changes to **black cab fares?**



Information could include:

- **documents**



- **websites**



- **surveys**



Question 13a

Was it easy to find information on the TfL website?

Please tick I box



Yes ☐



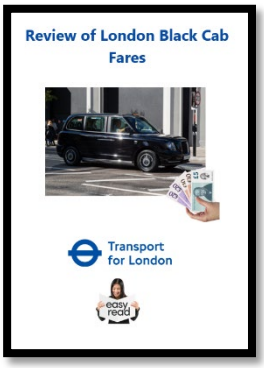
OK ☐



No ☐



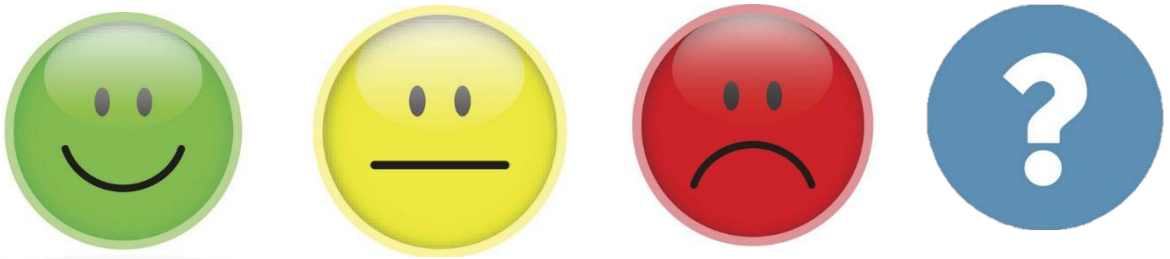
I do not know ☐



Question 13b

What did you think of the written information?

Please tick I box



Good ☐

OK ☐

Bad ☐

I do not know ☐



Question 13c

What did you think of the survey?

✔ Please tick I box



Good	OK	Bad	I do not know
☐	☐	☐	☐



Question 13d

How easy was it to use the website?

Please tick I box

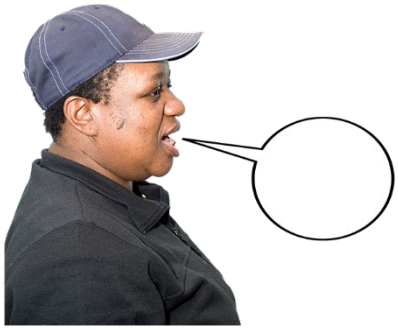








Easy	OK	Difficult	I do not know
☐	☐	☐	☐

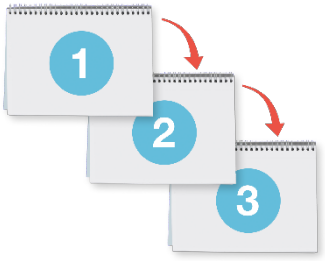


Question 14

Do you have any other comments about the survey information?



If yes please write **your comments** in the box below:



What happens next?



Please return your completed survey by Thursday **22 December 2022.**



TfL will look at **all the feedback.**



And **decide** how **black cab fares** and **rates** will **change.**



If TfL decides to make any **changes** to the **fares** and **rates**, the **changes** will **start** in **April 2023**.



After you finish this survey.



Please **save this document** to your computer or device.



Then **email** your survey to haveyoursay@tfl.gov.uk



by **Thursday 22 December 2022**



Thank you for taking the time to complete this survey.



This **Easy Read document** was made in **November 2022.**

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