



Funded by
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Connecting Sheffield: Castle Street

Public Consultation Report

December 2025



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1. Introduction

- 1.1. This report summarises the feedback from the public consultation on the **Connecting Sheffield: Castle Street** project, which was held between 13 October and 9 November 2025.
- 1.2. The public consultation ran alongside the formal advertisement of the statutory Traffic Regulation Orders (TROs) needed to implement the project.
- 1.3. This report presents feedback from the public consultation only. Responses to the TROs are covered in a separate document, produced by Sheffield City Council (SCC) officers.

2. Approach to engagement

- 2.1. The consultation on **Connecting Sheffield: Castle Street** provided an opportunity for members of the public and stakeholders to review the proposals and share their feedback. This feedback will be considered by the project team as they complete the final, detailed designs.
- 2.2. The approach to consultation reflected Sheffield City Council's policies by:
 - Being **open and honest** with stakeholders and members of the local community when presenting all information about the proposals.
 - Ensuring that all public engagement materials could be **easily accessed** by local stakeholders and the wider general public.
 - Being **clear and 'plain speaking'**, avoiding the use of jargon or technical terms where possible.
 - Responding **quickly and effectively** to enquiries received from stakeholders and members of the general public.
- 2.3. By developing the consultation and engagement materials in this way, the approach aimed to:
 - Build **understanding** of the proposals, including the rationale, the benefits and challenges.
 - Gain the **trust** of communities, businesses, stakeholders and interest groups in the intentions behind the project.
 - Develop **support** for the project ahead of the final submission to committee.
 - Generate **feedback** that could help to refine and enhance the project.

3. Stakeholder mapping

- 3.1. Before the start of the consultation, an extensive stakeholder mapping process was undertaken to identify the individuals and groups likely to have an interest in the project or an influence over the decision-making of the project.
- 3.2. Stakeholders were identified from the following categories:
- Political representatives.
 - Council and Combined Authority officers.
 - Public services.
 - Educational organisations.
 - Community and interest / cycling groups.
 - Accessibility groups.
 - Citywide commercial organisations.
 - Local transport providers.
 - Local businesses.
 - Special interest groups.
- 3.3. Within each of these categories, individuals or groups identified as likely to have a particularly high interest in or influence over the project were identified and categorised as **priority stakeholders**. These priority stakeholders were contacted prior to the public consultation launch, and briefings were offered. Priority stakeholders included:
- The host ward MP.
 - Host ward Councillors.
 - Transport, Regeneration and Climate Policy Committee.
 - Key local businesses and major employers.
 - Special interest groups.
 - Castlegate Board.
 - Sheffield Street Tree Partnership.
- 3.4. At the launch of the project, all identified stakeholders with a publicly available email address were emailed to share information on the proposals and the consultation, a link to the project website where the consultation survey was hosted and details for the project communication channels.
- 3.5. A full list of **stakeholders** identified can be found in Appendix 1.

4. Engagement overview

- 4.1. The public consultation ran for four weeks from 13 October to 9 November 2025.
- 4.2. The consultation was promoted through direct mail to residents, businesses and community groups in the area, and via a range of communication channels to raise awareness across Sheffield more widely. A summary of activity is provided in this section.
- 4.3. A **consultation postcard** was distributed to 697 residential and business properties within the consultation area shown in Figure 1, below. A copy of the postcard can be found in Appendix 2.

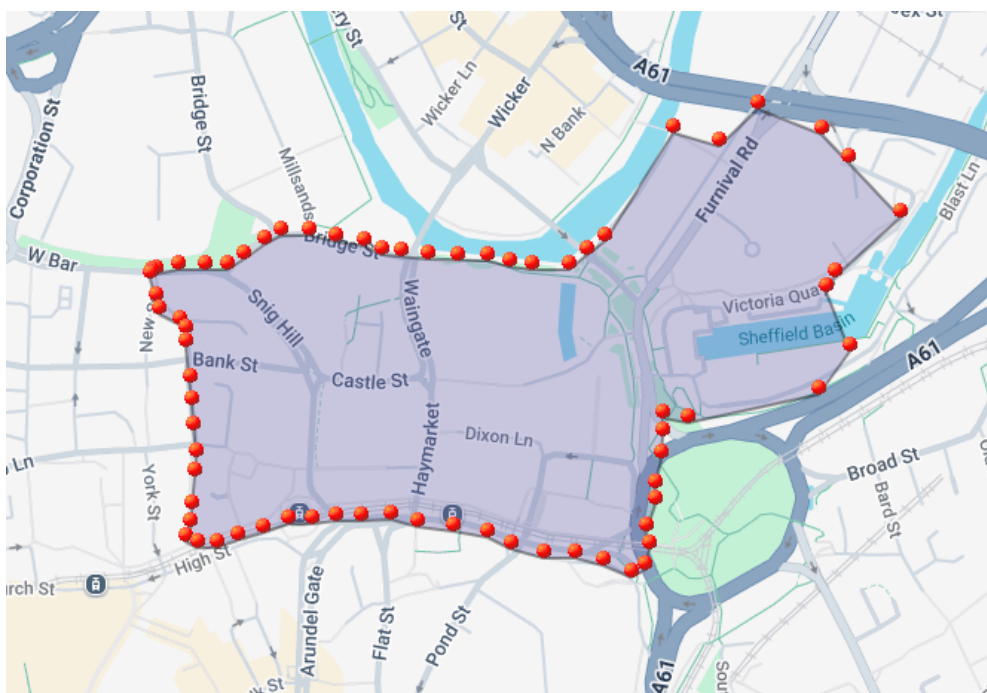


Figure 1: The consultation engagement area.

- 4.4. A dedicated **consultation webpage** was hosted on Have Your Say, SCC's consultation and engagement web platform, at <https://haveyoursay.sheffield.gov.uk/connecting-sheffield-castle-street>. The webpage was visited 1,160 times during the consultation period. Screenshots of the webpage can be found in Appendix 3.
- 4.5. A **community drop-in** event was held at Raccoon Studios on the corner of Haymarket and Exchange Street. The event was open to anyone who wanted to learn more about the proposals, speak to the project team or leave feedback in person. The drop-in event was held between 1pm and 6:30pm on Thursday 23 October 2025, and was attended by 24 people.

- 4.6. **Information boards** with maps to explain the proposals and the background of the project were on display at the drop-in event and available online on the consultation webpage. A copy of the information boards and maps is provided in Appendix 4.
- 4.7. The project was promoted in the local media by a **press release** issued by Sheffield City Council's press team. The press release can be seen in Appendix 5.
- 4.8. Email articles were included in **GovDelivery bulletins** (the Connecting Sheffield newsletter, the consultation and engagement bulletin and as a standalone to transport and environment subscribers) to promote the consultation. Screenshots of the emails are available in Appendix 6.
- 4.9. **On-street advertisements** were placed on bus shelters, lampposts and adjacent to the Castle Street taxi rank for the duration of the consultation period. This can be seen in Appendix 7.

5. Summary of feedback received

5.1. Throughout the consultation, several channels were available for people to ask questions and provide feedback. These were:

- **Online consultation survey** on the project's Have Your Say page: <https://haveyoursay.sheffield.gov.uk/connecting-sheffield-castle-street>
- **Paper consultation survey** available at the drop-in event or via the post on request.
- **Freephone** information line: 0808 196 5105
- **Email address:** info@connecting-sheffield.co.uk
- **Freepost** address: Freepost Connecting SHF

5.2. In total, 163 responses were received during the consultation. The sources of the responses are shown in Table 1, below. These responses are summarised in sections 6-8 of this report.

Consultation Channel	Number of responses received
Online survey	153
Paper survey	6
Direct contact (email/Freephone/Freepost)	4
Total	163

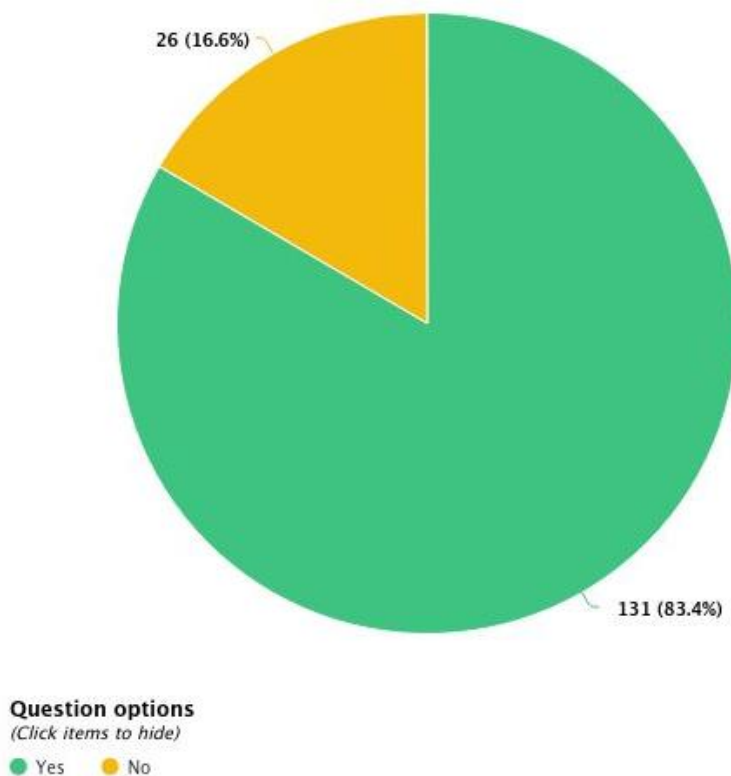
Table 1: Number of consultation responses received per channel.

6. Feedback from consultation survey

- 6.1. This section summarises the responses from 159 people who completed the online or paper survey. All questions were optional and could be skipped.
- 6.2. The survey asked a series of questions about each of the project proposals. Respondents who were not supportive of a proposal were asked to explain why in a secondary, follow-up question. This approach gave people the opportunity to share their concerns about a specific proposal. This in turn provides focused feedback for the project team to review.
- 6.3. Responses to each of the closed survey questions are presented in a graph or chart. Additional comments relating to each question are captured in a table.
- 6.4. Respondents were also given the opportunity to respond to a series of optional demographics questions. These demographic questions are provided in Appendix 8.

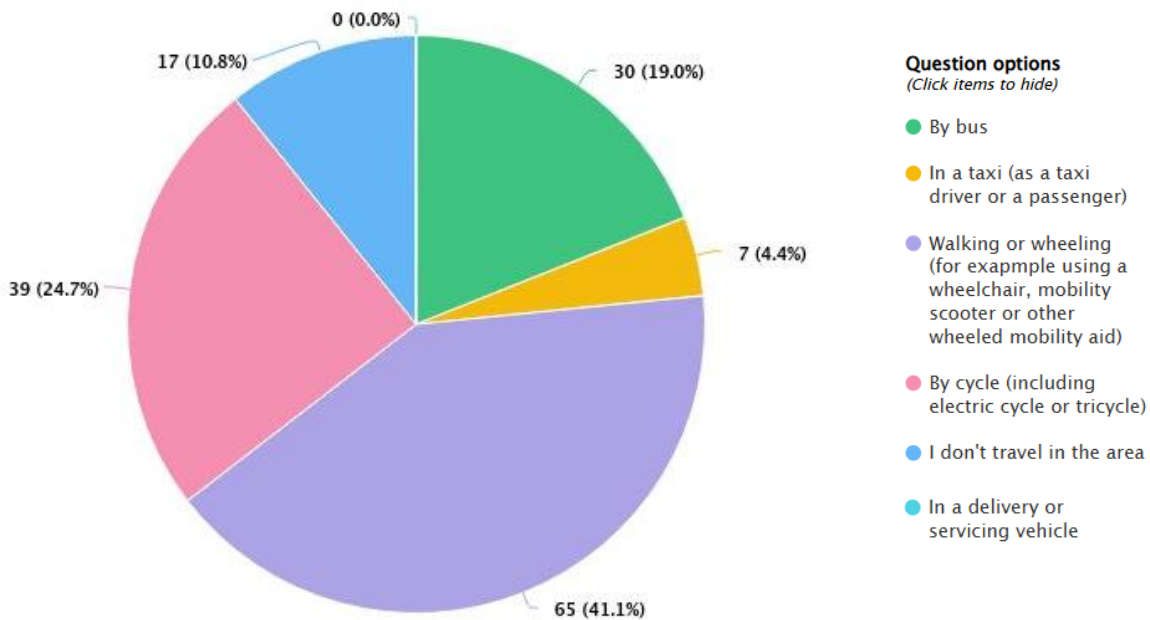
Question 1: Have you travelled around Castle Street, Waingate, or Haymarket in the last six months?

157 survey respondents answered this question. Most respondents (131, 83.4%) said *yes*, while 26 respondents (16.6%) said *no*.



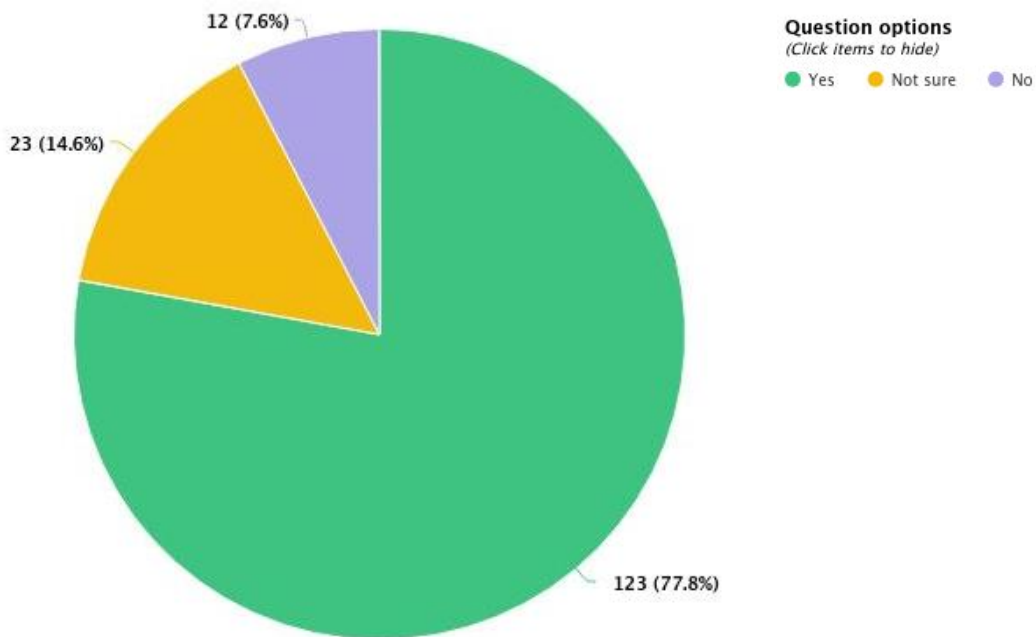
Question 2: Please tell us the main way you usually travel along Castle Street, Waingate, or Haymarket?

158 survey respondents answered this question. The most common methods of travel people use were *walking or wheeling* (65, 41.1%) and *by cycle* (39, 24.7%).



Question 3: We are planning to move one bus stop (CG19) from Waingate to Haymarket, to create space for the Castle site park entrance. This will also be more convenient for people shopping in the area. The map below shows where bus stop CG19 will move from Waingate to Haymarket. Do you support the proposal to relocate this bus stop?

158 survey respondents answered this question. Most respondents (123, 77.8%) said yes, and were routed to Question 5.



35 respondents (22.2%) said *no* or *not sure*. They were routed to Question 4 to explain why, and 31 did.

Question 4: Please tell us a little more about why you do not support this plan

Concerns about the proposal

- 4 respondents said that they were concerned about anti-social behaviour in the location of the bus stop.
- 3 respondents said moving the bus stops may cause issues for those with disability and accessibility issues.

Other feedback

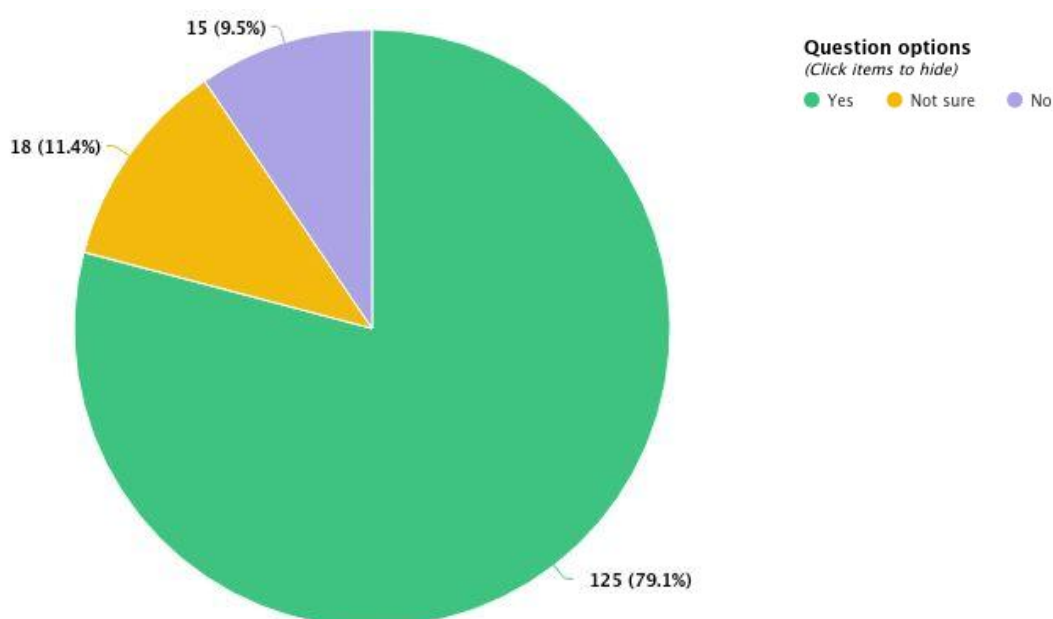
- 3 respondents weren't sure where the bus stops were.

Miscellaneous feedback

- 21 respondents shared comments not related to this question or stated no further opinion.

Question 5: We plan to very slightly move the bus stop on Castle Street, closest to Waingate (CG22), around one metre to allow us to install the new pedestrian crossings. Moving the bus stops on Castle Street will free up space to create the cycle route so buses are separate from people cycling. It will also create more space on the footways for people who are walking or wheeling. Do you support the proposal to relocate this bus stop?

158 survey respondents answered this question. Most respondents (125, 79.1%) said yes, and were routed to Question 7.



33 respondents (20.9%) said *no* or *not sure*. They were routed to Question 6 to explain why, and 29 did.

Question 6: Please tell us a little more about why you do not support this plan

Concerns about the proposal

- 3 respondents said that the proposals should further take into consideration the needs of users with disabilities and limited mobility.

Other feedback

- 2 respondents weren't sure where the bus stops were.
- 1 respondent noted concern regarding anti-social behaviour within the surrounding area.

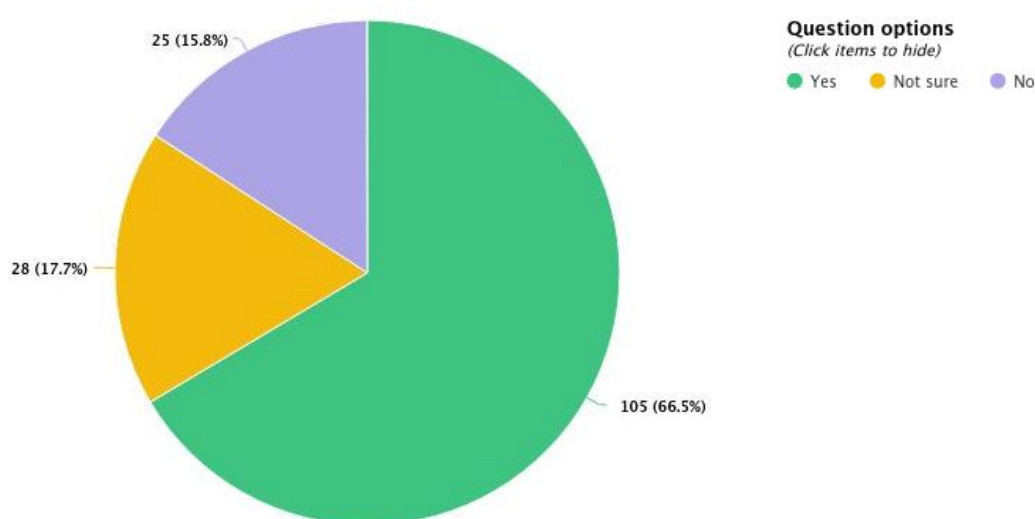
- 1 respondent was concerned that the proposals could increase congestion in the area.

Miscellaneous feedback

- 22 respondents shared comments not related to this question or stated no further opinion.

Question 7: We will move the Bus stop on Castle Street, closest to the Police Station, to Snig Hill, and some services will be reassigned to Angel Street stops. This is to create space for the cycle route. Moving the bus stops on Castle Street will free up space to create the cycle route so buses are separate from people cycling. It will also create more space on the footways for people who are walking or wheeling. The map below shows where the bus stop from Castle Street will move to on Snig Hill, and the stop on Angel Street where some services will relocate to. Do you support the proposal to relocate this bus stop?

158 survey respondents answered this question. Most respondents (105, 66.5%) said yes, and were routed to Question 9.



53 respondents (33.5%) said *no* or *not sure*. They were routed to Question 8 to explain why, and 44 did.

Question 8: Please tell us a little more about why you do not support this plan.

Concerns about the proposal

- 11 respondents were concerned about the impacts of the proposal on accessibility. Their comments included:
 - Concern regarding the gradient of Snig Hill.
 - Concerns that the stop would be further away from shops in Haymarket and Sheffield City Centre.
 - Concern regarding the distances to walk to the proposed bus stop locations.
 - Concerns that the location of the proposed bus stops will cause further journey times for those accessing the nearby courthouses.

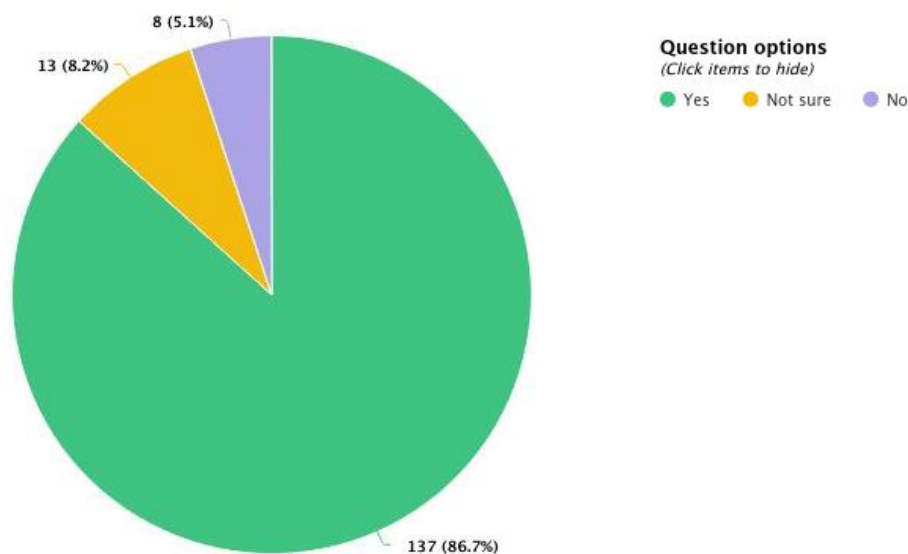
- Queries about whether the proposed bus stops will have a shelter

Miscellaneous feedback

- 33 respondents shared comments not related to this question or stated no further opinion.

Question 9: We will improve the footways on Castle Street using the high quality materials we've used elsewhere in the city centre. This will make walking and wheeling in the area easier, safer and more appealing and make the area more attractive. Do you support the proposals for improving the footways on Castle Street?

158 survey respondents answered this question. Most respondents (137, 86.7%) said yes, and were routed to Question 11.



21 respondents (13.3%) said *no* or *not sure*. They were routed to Question 10 to explain what improvements would increase their level of support. 19 respondents provided an answer.

Question 10: What improvements to the proposals for footways would you suggest to increase your level of support?

Key concerns raised

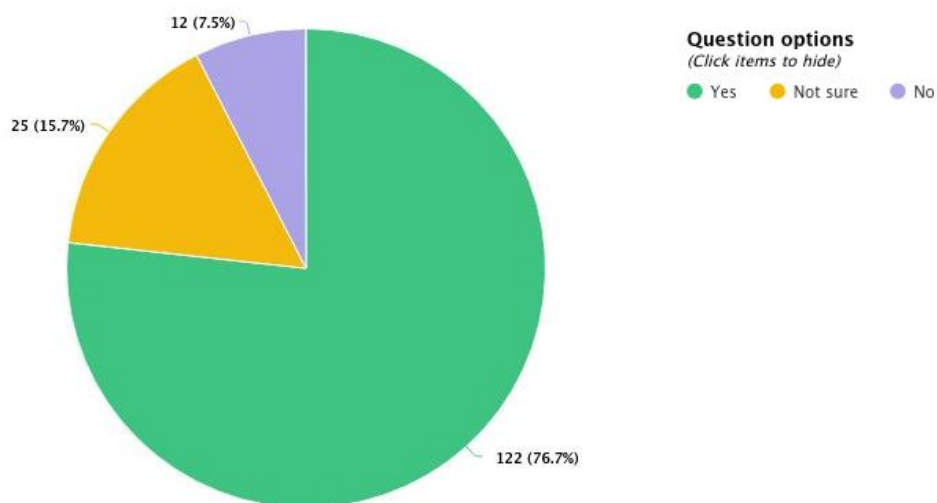
- 2 respondents raised concerns regarding the accessibility of the proposals for disabled people.
- 1 respondent commented that the proposed location of the bus stops are not close enough to the shops for those with disabilities.
- 1 respondent questioned the sustainability of the materials proposed.
- 1 respondent shared concern that cyclists were a hazard for pedestrians.

Miscellaneous feedback

- 16 respondents shared comments not related to this question or stated no further opinion.

Question 11: To make Castle Street easier and more pleasant for pedestrians and cyclists to use, we'll move the taxi rank from Castle Street around the corner to Haymarket, nearer to the shops. General traffic isn't allowed on Castle Street but, by adding new pedestrian crossings, we will make it easier and safer for people to cross Castle Street. We will provide signage to let taxi users know the new location of the taxi rank. Do you support the proposals for moving the taxi rank?

All 159 survey respondents answered this question. Most respondents (122, 76.7%) said yes, and were routed to Question 13.



37 respondents (23.3%) said *no* or *not sure*. They were routed to Question 12 to what improvements would increase their level of support. 23 respondents provided an answer.

Question 12: What improvements to the proposals for moving the taxi rank would you suggest to increase your level of support?

Key concerns raised

- 4 respondents did not understand the need to relocate the existing taxi rank.
 - 2 respondents stated that the relocation of the taxi rank will increase their journey times to and from the taxi rank.
 - 1 respondent noted that the taxi rank was too far from Sheffield city centre.
- 1 respondent raised concerns regarding the behaviour of taxi drivers in Sheffield.

Other feedback

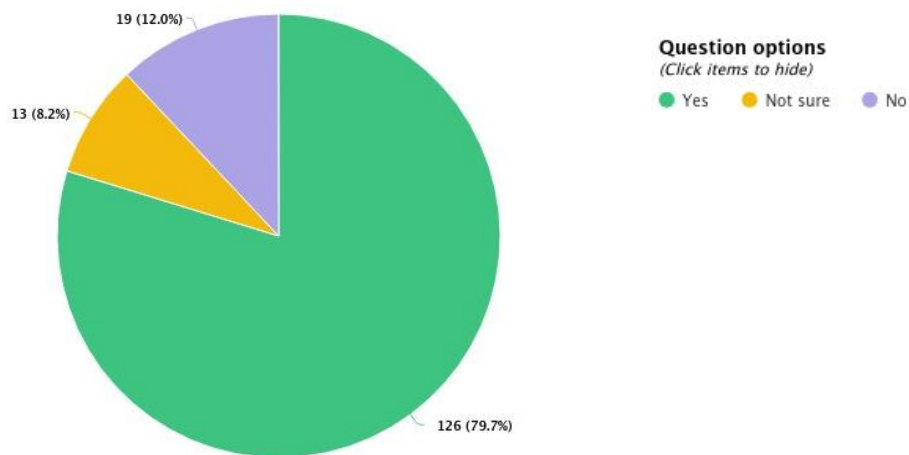
- 4 respondents queried the need for a taxi rank within the proposed location.
- 1 respondent raised concern that the proposals will increase congestion within the area.

Miscellaneous feedback

- 14 respondents shared comments not related to this question or stated no further opinion.

Question 13: We will add new pedestrian crossings at each arm of the junction of Castle Street, Haymarket and Waingate to make it easier and safer for people to cross the road and to walk to and from the new park once it is open. The crossings will be signal controlled and will have a pedestrian crossing with a separate cycle crossing to make walking, wheeling and cycling easier and safer. Pedestrians and cyclists will be given priority over vehicles. Do you support the proposals for adding pedestrian crossings?

158 survey respondents answered this question. Most respondents (126, 79.7%) said yes, and were routed to Question 15.



32 respondents (22.2%) said *no* or *not sure*. They were routed to Question 14 to explain what improvements would increase their level of support. 25 respondents provided an answer.

Question 14: What improvements to the proposals for pedestrian crossings would you suggest to increase your level of support?

Key suggestions raised

- 1 respondent suggested that the proposed pedestrian crossings do not consider access from all connecting streets.
- 1 respondent suggested that the visibility of each of the proposed crossings should be further assessed.
- 1 respondent noted that the proposals should ensure clear distinctions between footways and pedestrian crossings.
- 1 respondent suggested using raised zebra crossings.
- 1 respondent suggested pedestrianising all of the Waingate area.

Key concerns raised

- 3 respondents were concerned the proposals could cause an increase in congestion.

Other feedback

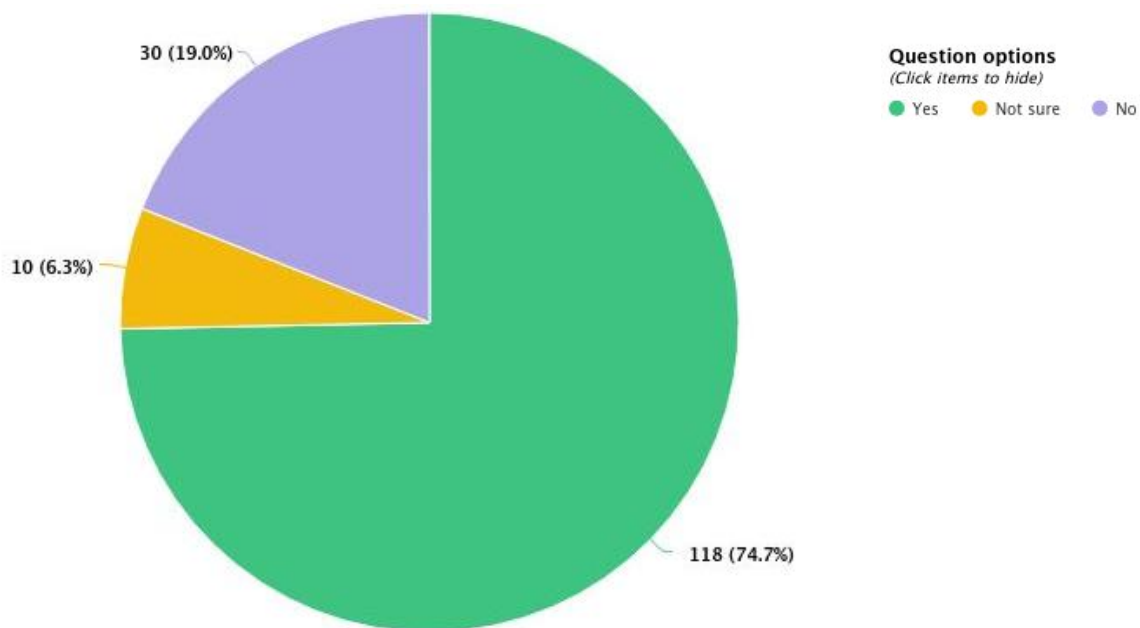
- 4 respondents queried the need for the proposed pedestrian crossings.

Miscellaneous feedback

- 13 people respondents shared comments not related to this question or stated no further opinion.

Question 15: We will put in a new two-way cycle route, separated from traffic, along Castle Street which would connect into both existing and planned cycle routes across the city. This will make cycling easier by keeping pedestrians, buses and taxis separate from people who are cycling. The image below is an artist impression of how Castle Street could look with the improvements. Do you support the plans for a new segregated cycle route?

158 survey respondents answered this question. Most respondents (118, 74.7%) said yes, and were routed to Question 17.



40 respondents (25.3%) said *no* or *not sure*. They were routed to Question 16 to explain why, and all did.

Question 16: Please tell us a little more about why you do not support this plan.

Concerns about the proposal

- 6 respondents were concerned about the safety of cyclists and pedestrians sharing proposed routes.
- 4 respondents raised concerns regarding the proposed cycle route design, including:
 - The use of brick roads and high kerbs may increase the risk of collisions between cyclists and pedestrians.
 - Whether a two-way cycle route was suitable on Castle Street.
 - Lack of space between segregated cycle and footways.

Other feedback

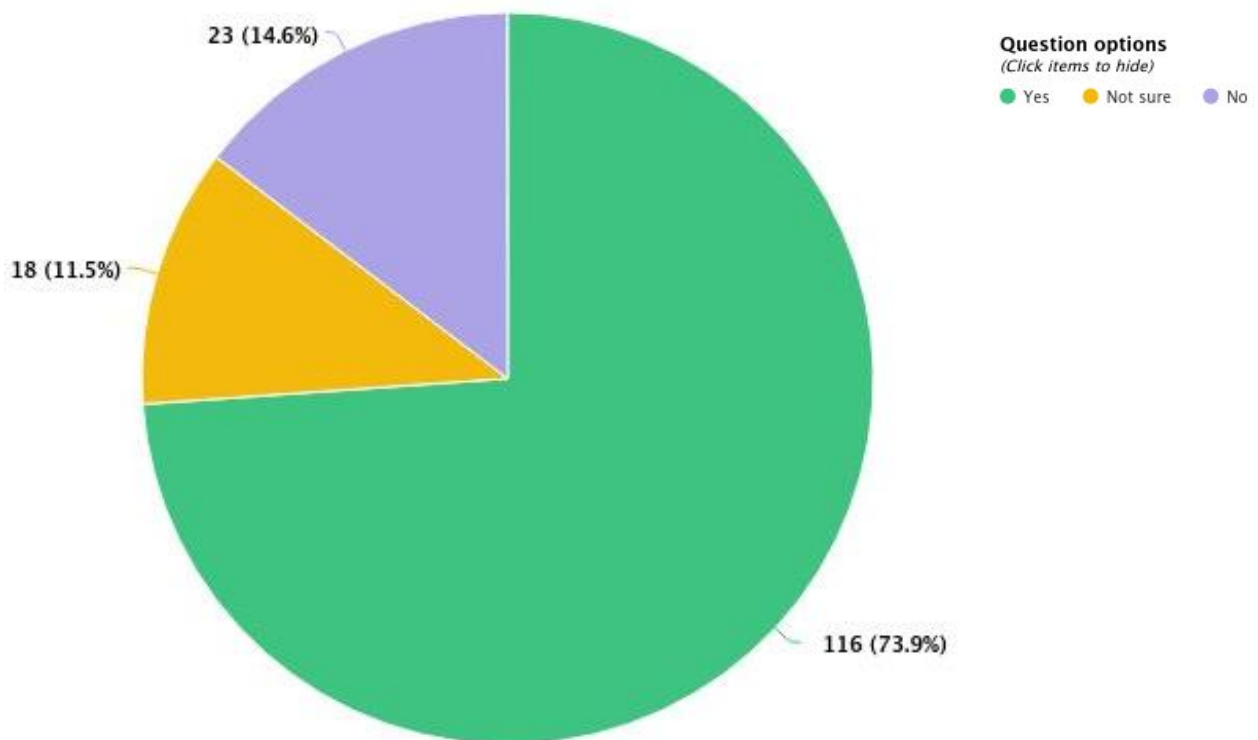
- 11 respondents queried the number of cyclists that will use the proposed infrastructure.
- 4 respondents raised comments regarding the accessibility of the project for disabled users and those with limited mobility. These included:
 - Further disabled parking to be included within the proposals.
 - Request for an Equality Impact Assessment to be undertaken.
 - Request to ensure ease of crossing for pedestrians along cycle route routes.

Miscellaneous feedback

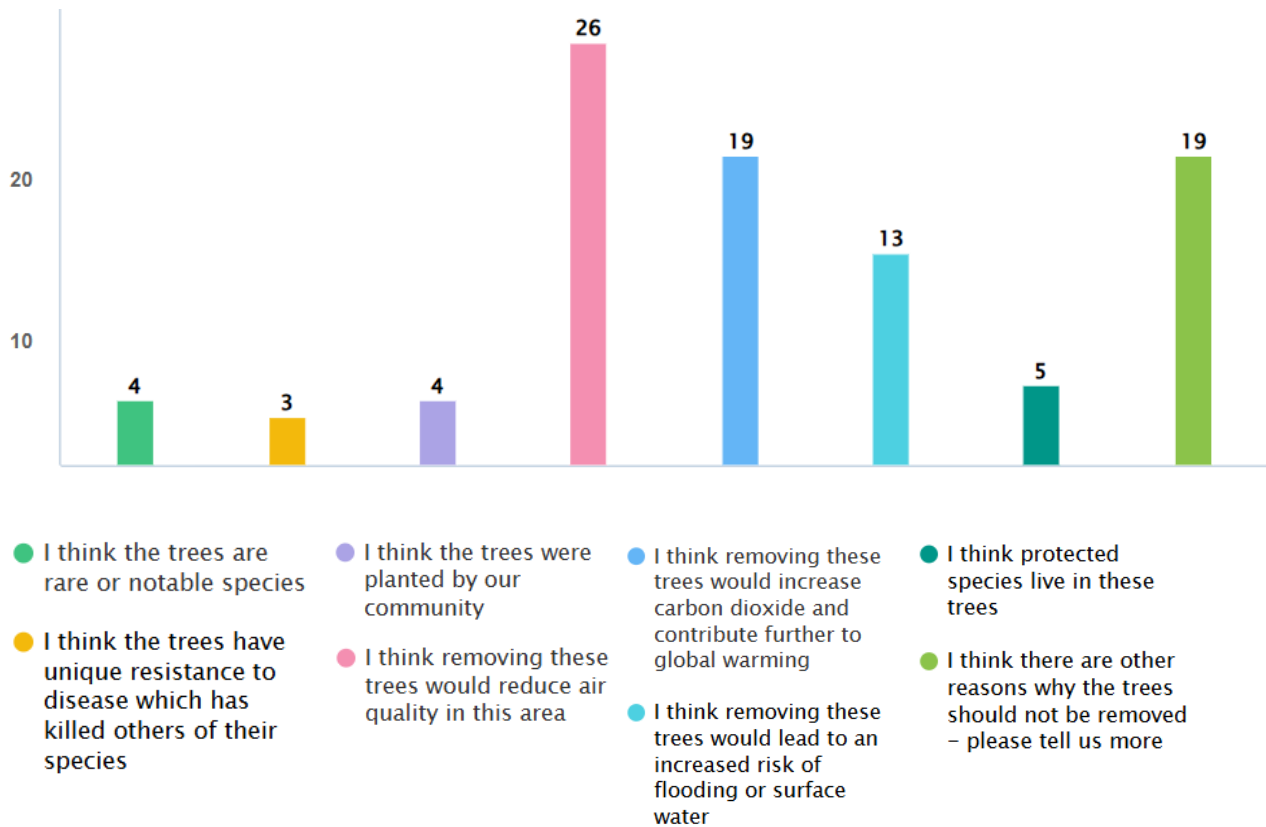
- 15 respondents shared comments not related to this question or stated no further opinion.

Question 17: To create space for the new cycle route, we need to remove the two trees on Castle Street. One is a mature Alder, the other is a Birch sapling. We would compensate for this by planting 60 new trees in the new Castle site park and four new highway trees (Pin Oaks) on Pond Street close to the rail station. The trees will be planted in this area because of expected further development in the Castle Street area, which will eventually see more planting and landscaping in this part of the city centre. There is also limited space on other streets in the immediate area to accommodate highway trees at the moment. Based on this information, do you understand why we need to remove the two trees on Castle Street?

157 survey respondents answered this question. Most respondents (116, 73.9%) said yes, and were routed to Question 19.



Question 18 asked those who did not understand the reason for this proposal to share why, offering a multiple choice range of responses, and the option to choose more than 1 response. Of the 41 respondents (26.1%) who responded to Question 17 with *no* or *not sure*, 39 shared reasons why. This can be seen in the graph below.



19 of the 39 respondents to Question 18 shared other feedback about why the trees should not be removed.

Question 18: Other reasons why the trees should not be removed.

Concerns about the proposal

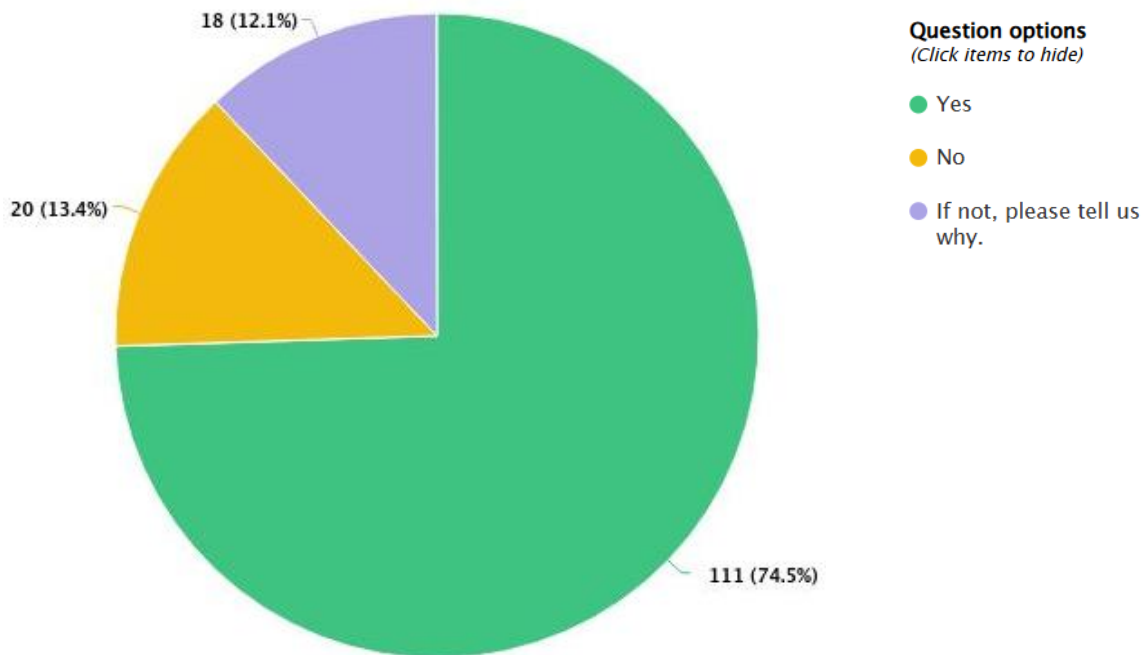
- 8 respondents raised concerns about proposed tree replanting, including:
 - Maintenance concerns for newly planted trees.
 - Removal of existing mature trees.

Miscellaneous feedback

- 11 respondents shared comments not related to this question or stated no further opinion.

Question 19: Do you agree with the location proposed for the replacement highway trees at Pond Street and their species (Pin Oaks)?

149 survey respondents answered this question. Most respondents (111, 74.5%) said yes, and were routed to Question 20.



38 respondents (25.5%) said *no* or *not sure*. They were asked to explain why, and 18 did.

Question 19: Please tell us a little more about why you do not support this plan.

Concerns about the proposal

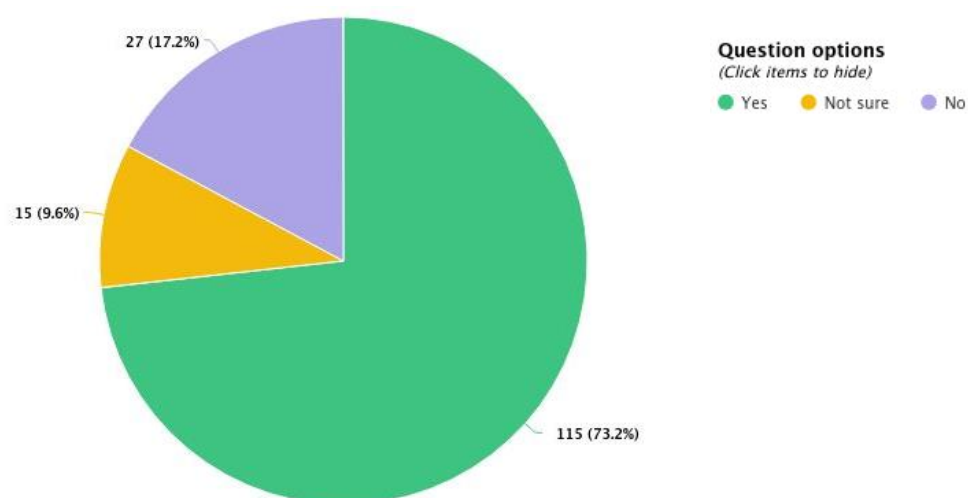
- 5 respondents shared concerns about the proposed species of the trees. Their comments included:
 - Concern about not using native species.
 - Suggestion to include lower growing plants around the project area.
 - Concern that the proposed trees will not be attractive.
- 2 respondents were concerned regarding the location of the proposed trees, 1 of which noted explicitly that the location identified for the four replacement trees was not part of the wider Castlegate area.
- 2 respondents suggested that further planting should be included as part of the proposals.
- 1 respondent noted concern that the proposals will not offset the removal of trees on Castle Street.

Miscellaneous feedback

- 8 respondents shared comments not related to this question or stated no further opinion.

Question 20: By adding pedestrian crossings on Castle Street, Haymarket and Waingate, relocating the taxi rank from Castle Street to Haymarket and separating the cycle route from pedestrians and traffic, our aim is to make people who are walking, wheeling or cycling feel safer as they get around these streets. Do you think that the changes that we are making to this area will increase your sense of safety when crossing the roads in this area?

157 survey respondents answered this question. Most respondents (115, 73.2%) said yes, and were routed to Question 22.



42 respondents (26.8%) said *no* or *not sure*. They were routed to Question 21 to explain what improvements would increase their sense of safety along Castle Street. 36 respondents provided an answer.

Question 21: What improvements to the proposals would you suggest to increase your sense of safety along Castle Street?

Key concerns raised

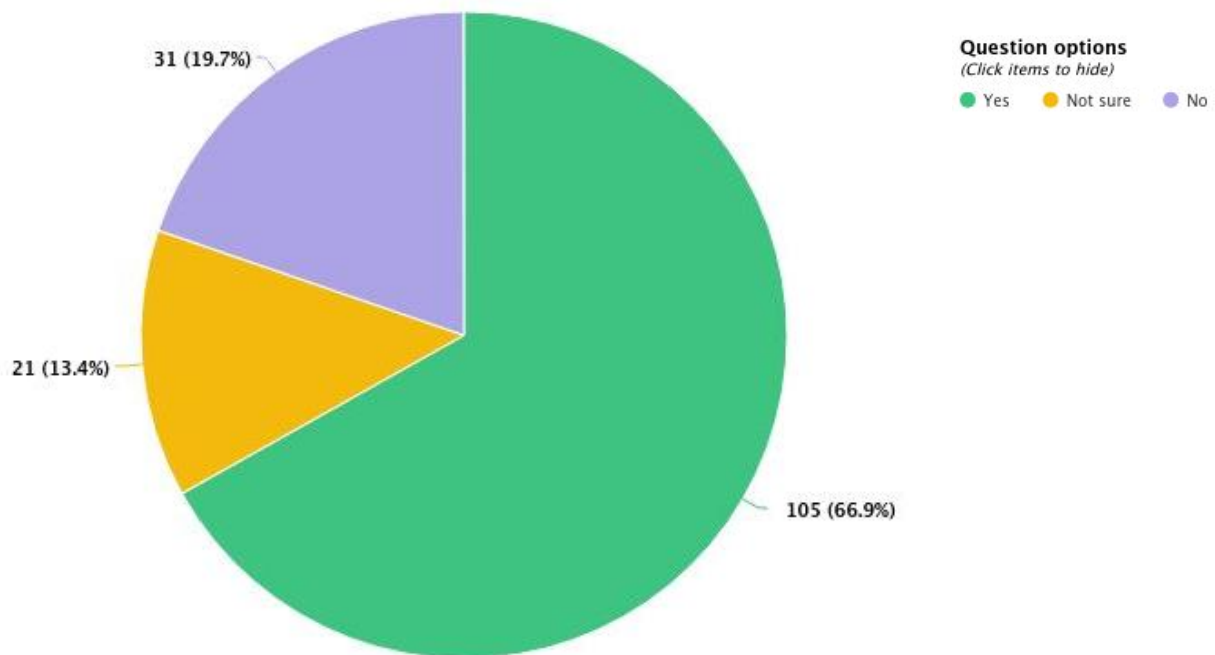
- 6 respondents raised concern regarding antisocial behaviour, and suggested that proposals should look to improve the safety of the area.
- 4 respondents noted concern regarding cyclist behaviour and suggested that pedestrians and cyclists should not share space.
- 2 respondents raised concerns about aggressive behaviour of e-scooter users.
- 1 respondent raised concern that a cycle route located adjacent to pedestrian and wheeling facilities could cause issues for those with disabilities.
- 1 respondent noted that the proposals should include well-lit and clear signs to ensure the separation of cyclists and pedestrians.

Miscellaneous feedback

- 22 respondents shared comments not related to this question or stated no further opinion.

Question 22: Do you think the changes we're proposing through Connecting Sheffield: Castle Street would enable you to walk, use the bus or cycle more in or through this area?

157 survey respondents answered this question. Most respondents (105, 66.9%) said yes, and were routed to Question 24.



52 respondents said *no* or *not sure*. They were routed to Question 23 to explain what improvements would enable them to use the bus, walk or cycle more through the area. 43 respondents provided an answer.

Question 23: Please briefly tell us what other improvements would enable you to use the bus, walk or cycle more in or through this area.

Key suggestions raised

- 3 respondents suggested proposals should prioritise bus users and bus routes.
- 3 respondents suggested that the proposals should look to improve accessibility for disabled users further.
- 2 respondents suggested that proposals should aim to improve antisocial behaviour within the area.
- 2 respondents suggested that lighting should be improved as part of the proposals.

Key concerns raised

- 3 respondents noted concern regarding the safety of cyclists.

Miscellaneous feedback

- 30 respondents shared comments not related to this question or stated no further opinion.

7. Feedback from non-survey sources

7.1. Respondents could also share their feedback directly through the project communication channels, including via email, Freephone or Freepost. Their feedback is presented in the table below.

Feedback from non-survey sources

Four respondents got in touch through the communication channels to share their feedback. Key feedback from these respondents included:

- Concern that cyclists are given priority over other road users.
- A suggestion that cyclist and pedestrian pathways should be different colours to provide clarity.
- Concern regarding antisocial behaviour within the area.

8. Feedback from key respondent groups

8.1. The following tables analyse feedback from key respondent groups, particularly around specific proposals that would be most relevant to them.

8.2. Feedback from people who primarily walk or wheel

8.3. The following table shows feedback from respondents who said they walked or wheeled as their main method of travel in Question 2. Their feedback was analysed further due to the impacts the proposed improvements would have on their journeys walking and wheeling through the area. Percentages have been rounded to the nearest integer.

Feedback from people walking or wheeling
65 respondents stated that walking or wheeling was their main method of transport along Castle Street, Waingate or Haymarket.
Feedback
<p>Walkers and wheelers were overwhelmingly supportive of the proposals to improve the footways, using high quality materials that have been used elsewhere in the city centre. 97% of walkers and wheelers supported the proposed improvements to the footways, compared to 87% of the wider data pool.</p> <p>People who walked or wheeled were more supportive of the proposed relocation of the bus stops and taxi rank compared with the rest of the data pool:</p> <ul style="list-style-type: none">• Waingate to Haymarket bus stop: 83% of walkers and wheelers supported the relocation compared to 78% of the total data pool.• Castle Street bus stop: 85% of walkers and wheelers supported the relocation compared to 79% of the total data pool.• Castle Street to Snig Hill bus stop: 72% of walkers and wheelers compared to 66% total.• Bus stops and taxi ranks: 89% of walkers and wheelers compared to 77%. <p>Walkers and wheelers were slightly more supportive of the proposed pedestrian crossings, with 83% in favour compared to 80% of the total data pool.</p> <p>83% of walkers and wheelers also believed the proposals would make them feel safer in the area, compared to 73% of the total data pool. However, people who walked and wheeled shared concerns about the risk of collisions between people walking and wheeling, and cyclists:</p> <ul style="list-style-type: none">• 2 respondents who said they walked or wheeled as their main way of getting around raised concern that the proposed cycle route will be a hazard for pedestrians.

- 2 respondents who said they walked or wheeled as their main way of getting around raised concern that there is not enough space to incorporate a cycle route, while leaving enough room for other road and footway users.

The data shows that people who walked and wheeled more firmly believed that the proposals would encourage people to walk, wheel, use the bus or cycle more. 78% of walkers and wheelers believed that people would be more likely to travel more through the area using these methods, compared to 70% of the total data pool.

8.4. Feedback from people who primarily cycle

8.5. The following table shows feedback from respondents who said they cycled as their main method of travel in Question 2. Their feedback was analysed further due to the impact the proposed cycle route would have on their journeys. Percentages have been rounded to the nearest integer.

Feedback from people cycling
39 respondents stated that cycling was their main method of transport along Castle Street, Waingate or Haymarket.
Feedback
Cyclists were more supportive of the proposals as a whole, compared to the total data pool. In particular, cyclists felt the measures would greatly improve safety when crossing the roads. 85% of cyclists believed the proposals would create further safety improvements, compared to 73% of the total data pool.

8.6. Feedback from people who primarily take the bus

8.7. The following table shows feedback from respondents who said they used the bus as their main method of travel in Question 2. Their feedback was analysed further due to the impacts of the proposals on regular bus journeys in the area through the proposed relocation of several bus stops. Percentages have been rounded to the nearest integer.

Feedback from bus users
30 respondents stated that they use the bus as the main method of transport along Castle Street, Waingate or Haymarket.

Feedback

Overall, bus users were as supportive of relocating the bus stops on Waingate and Castle Street as the total data pool. However, bus users were more opposed to moving the bus stop from Castle Street to Snig Hill, when also compared to the total data pool. 66% of survey responses were in support of this proposal, however only 43% of bus users supported the relocation.

5 respondents who said they used the bus as their main way of getting around shared concern that the relocation of bus stops could create accessibility issues for disabled people. A non-bus user also highlighted the steep gradient of Snig Hill as a possible cause for accessibility concerns.

8.8. Feedback from disabled people

8.9. The following table shows feedback from respondents who responded to Question 35 in the demographics questions, saying they have a disability. Their feedback was analysed further due to the importance of accessibility and the impacts the proposals could have on the regular journeys of disabled people. Percentages have been rounded to the nearest integer.

Feedback from disabled people

31 respondents said they had a disability.

Feedback

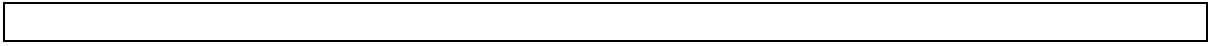
A significantly greater proportion of people with disabilities did not support the proposed relocation of some bus stops, compared to the total data pool:

- 22% of people with disabilities did not support the relocation of the bus stop from Waingate to Haymarket, compared with just 8% of the total data pool.
- 19% of people with disabilities did not support the relocation of the bus stop on Castle Street, compared with just 10% of the total data pool.

A similar number of people with disabilities disagreed with the relocation of the Castle Street bus stop to Snig Hill, when compared with the total data pool.

4 people raised concern regarding disability access as a result of the proposed relocation of bus stops.

A larger proportion of those with disabilities did not support the relocation of the taxi rank; 16% compared to 8% of the total data pool.



9. Conclusions

- 9.1. The proposals were generally well-received. Approximately two-thirds of respondents agreed with or supported each of the proposals. Improvements for pedestrians were particularly popular, with 74% of respondents supporting the proposed new crossings and 87% supporting the improved footways.
- 9.2. The proposal with the least support was the relocation of the bus stop on Castle Street to Snig Hill, with 67% of respondents in support of the proposal. Feedback suggests that this may be due to the gradient of Snig Hill and potential accessibility concerns arising from it.
- 9.3. Respondents were positive about the potential impact of the proposals on safety and encouraging higher levels of active travel or public transport use. 73% of respondents agreed that the proposals would improve safety when travelling around the area, while 67% of respondents agreed that the proposals would make it easier for people to walk, wheel, cycle or take the bus through the area.
- 9.4. The support for the proposals and the positive responses to the improvements to safety and active travel/public transport usage suggest that the proposals will successfully support the overarching project aims to:
 - Improve how people move around the area.
 - Connect citywide cycling routes to one another by filling a key gap in the cycle route network.
 - Create a more attractive environment that feels safer and makes it easier for people to get around in the way they choose.
- 9.5. Respondents generally understood the need to remove the two existing trees on Castle Street to create space for the project. 74% understood the need for the removal of the trees, given that four new trees would be planted elsewhere, and the new Castle Park would bring at least 60 new trees into the immediate vicinity. Of those who did not agree with the proposed removal of these two trees, the most common cause of concern was the possible decrease in air quality as a result. However, any potential reduction in air quality may be offset by the new trees which will be planted in the new Castle Park site.
- 9.6. Concerns about the impact of the proposals on accessibility, particularly for disabled people, was one of the most commonly raised concerns throughout the consultation. Respondents who said they were disabled tended to be more opposed to the relocation of the bus stops and taxi ranks than the rest of the respondent base.

10. Next steps

- 10.1. Following the close of the public consultation, the feedback presented in this report is being used by the project team to inform the next stages for the Castle Street proposals.
- 10.2. The feedback from the public consultation will be presented to SCC's Transport, Regeneration and Climate Policy Committee. The public feedback will be considered as part of their review on the project and decision on the required Traffic Regulation Order. The report will also be shared with the public through the consultation webpage.

11. Appendices

Appendix 1: Stakeholder list

Political Stakeholders

Host Ward MP

- Abtisam Mohamed, MP for Sheffield Central, Labour

Neighbouring MPs

- Gill Furniss, MP for Sheffield Brightside and Hillsborough
- Dr Marie Tidball, MP for Penistone and Stocksbridge
- Louise Haigh, MP for Sheffield Heeley
- Olivia Blake, MP for Sheffield Hallam
- Clive Betts, MP for Sheffield South East

Sheffield City Council Councillors

- City Ward
 - Douglas Johnson, Green
 - Ruth Mersereau, Green
 - Martin Phipps, Green
- Burngreave Ward
 - Talib Hussain, Labour
 - Mark Jones, Labour
 - Safiya Saeed, Labour
- Manor Castle Ward
 - Elle Dodd, Labour and Co-operative
 - Laura Moynahan, Labour and Co-operative
 - Terry Fox, Sheffield Community Councillors Group
- Darnall Ward
 - Qais Al-Ahdal, Independent
 - Mary Lea, Labour
 - Zahira Naz, Labour
- Park and Arbourthorne
 - Mia Drazaic, Labour
 - Ben Miskell, Labour and Co-operative
 - Nabeela Mowlana, Labour and Co-operative
- Hillsborough Ward
 - Christine Gilligan Kubo, Green
 - Toby Mallinson, Green
 - Henry Nottage, Green
- Gleadless Valley Ward

- Alexi Dimond, Green
- Marieanne Elliot, Green
- Paul Turpin, Green
- Broomhill and Sharrow Vale Ward
 - Angela Argenzio, Green
 - Maleiki Haybe, Green
 - Brian Holmshaw, Green
- Nether Edge and Sharrow Ward
 - Nighat Basharat, Labour
 - Maroof Raouf, Green
 - Ibbby Ullah, Labour and Co-operative
- Walkley Ward
 - Tom Hunt, Labour
 - Laura McClean, Labour
 - John Wright, Labour and Co-operative
- Park and Arbourthorne Ward
 - Ben Miskell, Labour and Co-operative
 - Alexi Dimond, Green
 - Tim Huggan, Liberal Democrats
- Transport, Regeneration and Climate Policy Committee Members:
 - Ben Miskell, Labour and Co-operative (Chair), Park and Arbourthorne
 - Alexi Dimond, Green (Deputy Chair), Gleadless Valley Ward
 - Ian Horner (Group Spokesperson), Beighton Ward
 - Craig Gamble Pugh, Labour and Co-operative, East Ecclesfield Ward
 - Tim Huggan, Liberal Democrats, Crookes and Crosspool Ward
 - Ruth Mersereau, Green, City Ward
 - Janet Ridler, Labour, Stocksbridge and Upper Don Ward
 - Richard Shaw, Liberal Democrats, Beauchief and Greenhill Ward
 - John Wright, Labour and Co-operative, Walkley Ward
- Transport, Regeneration and Climate Policy Committee Substitute Members:
 - Mike Chaplin, Labour, Southey Ward
 - Matthew Dwyer, Labour, Birley Ward
 - Christine Gilligan Kubo, Green, Hillsborough Ward
 - Douglas Johnson, Green, City Ward
 - Barbara Masters, Liberal Democrats, Ecclesall Ward
 - Ruth Milsom, Labour and Co-operative, Crookes and Crosspool Ward
 - Alison Norris, Labour and Co-operative, Woodhouse Ward
 - Joe Otten, Liberal Democrats, Dore and Totley Ward
 - Maroof Raouf, Green, Nether Edge and Sharrow Ward
 - Gareth Slater, Labour, Southey Ward
 - Cliff Woodcraft, Liberal Democrats, Fulwood Ward

Sheffield City Council officers

- Kate Josephs, Chief Executive
- Claire Taylor, Chief Operating Officer
- Diana Buckley, Director of Economic Development and Culture
- William Stewart, Director of Investment, Climate Change and Planning
- Sean McClean, Director of Regeneration and Development
- Jon Shortland, Interim Assistant Director for City Transport

South Yorkshire Mayoral Combined Authority (SYMCA)

- Oliver Coppard, South Yorkshire Mayor
- Melanie Corcoran, Executive Director of Transport
- Kate Josephs, Interim SYMCA Head of Paid Service

Emergency services

- South Yorkshire Ambulance Service
- South Yorkshire Police - Snig Hill Police Station
- South Yorkshire Fire and Rescue

Citywide and organisations

Universities & Colleges

- UTC Sheffield Central
- Sheffield College of Music
- Freeman College
- University of Sheffield
- WaterBear | The College of Music
- Fairfield School of Business (FSB) - Sheffield Campus
- Sheffield Hallam University

Hospitals

- Sheffield Children's Hospital
- Royal Hallamshire Hospital
- Weston Park Hospital

Major entertainment and culture

- Sheffield City Hall
- Crucible Theatre
- Lyceum Theatre
- The Montgomery Theatre and Arts Centre
- Sheffield Culture Consortium
- Sheffield Museums Graves Gallery
- Millennium Gallery

- National Videogame Museum
- National Emergency Services Museum

Major sports organisations

- Sheffield United Football Club
- Sheffield Wednesday Football Club
- Ponds Forge International Sports Centre

Representative business organisations

- Sheffield Chamber of Commerce
- Sheffield Business Together
- Sheffield Social Enterprise Network
- Sheffield Digital
- Business Sheffield
- Invest Sheffield
- Sheffield BID
- Sheffield Business Leaders
- Sheffield Civic Trust

Local businesses

- Cana Ethiopian Food & Coffee
- Hair 2 Go
- Kings Butchers
- Norfolk Arms
- Ibis Hotel
- Extra Life Gaming Lounge
- Knights Plc
- Old Forge Tattoo
- Boyle Sports
- Heron Frozen Foods Ltd
- K F C
- Quicksilver
- B & M Bargains
- Ding Junhui Snooker Academy
- Ladbrokes Ltd
- Savers
- First Customer Contact Ltd
- South Yorkshire Mayoral Combined Authority
- Travelmaster
- Travelodge Hotels Ltd
- Dimensions
- Local Care Force

- Sheffield of Of School Network
- Jobcentre Plus
- Asylum Hub
- Bank Street Arts Ltd
- Quasar
- Quibel
- Bank House Chambers
- U C K G Help Centre
- C T S Training
- E D Q Sushi
- Summer Relaxing Massage
- T & T Chinese Restaurant
- Sarnies
- Dove & Rainbow
- Jobcentre Plus
- C E X Ltd
- Cavells
- Trade 2 Us Ltd
- U G Z Mobile Phones
- Vaporized
- Easy Hotel
- Bet Extra
- Greggs
- The Bankers Draft
- Exchange Place Studios
- Delicious Clam
- Kingsize
- Rite Trax Cic
- Tap & Barrel
- Subway
- The Money Shop
- Circulate Digital Ltd
- Good Things Foundation
- Harvey & Thompson Ltd
- Kollider
- Premier Inn
- Split Living Ltd
- The National Videogames Museum
- Wandisco International Ltd
- Z O O Digital Group Plc
- Co-Operative Retail Services Ltd
- Roma Italian Restaurant

- The Snowdrop Project
- Trawlers Catch
- Pizza Plex
- Sheffield Magistrates Court
- House of Biryani, Indian Takeaway
- South Yorkshire Police
- Bassbox
- Meltdown
- Albies
- Alpha Male
- The Wild Colour Ltd
- Howells Ltd
- Hyde Wares Leather Goods
- the Dove and Rainbow
- Panke Social
- Plot 22

Transport

General

- Travel South Yorkshire

Tram

- Supertram

Buses

- First Bus
- Stagecoach Bus
- TM Travel
- Sheffield Community Transport
- Andrew's of Tideswell
- Maxfields Coach Travel
- Wilfreda Beehive Coaches Ltd
- Ashley Travel Limited
- RHA
- Beewise Travel
- Redfern Travel
- Johnson Bros Tours
- Central Travel Sheffield Ltd
- Coopers Tours Ltd
- Buddy's travel
- Cross Travel
- Northern Travel

- Travel Direct minibus services
- John Scott roadrunner travel
- Kys Travel
- Mayfields Travel
- Yorkshire Travel Ltd
- Heatons Coaches
- A2B minibuses
- Powells
- South Penine Community Transport
- Marsland Travel
- Linburg Coaches
- Cawthornes Travel
- Johnsons Tours
- Anderson Coaches
- bzeB ltd
- Chaps travel
- PSV Transportation
- A1 Express travel minibus hire
- First Class Mini Bus Travel
- Assisted Ways Limited
- Rivelin Travel
- Confederation of Passenger Transport (CPT)
- South Yorkshire Passenger Transport Executive
- Globe Holidays
- Michael Shaw Coaches
- Walter Martin Coaches
- Hulleys of Baslow
- Keats Travel
- Brecks International
- L L Travel
- Ellenders Coaches
- Gordons Coaches
- Expressway Coaches
- Ultimate Coaches
- Rotherham Community Transport.

Taxis

- National Private Hire and Taxi Association
- App Drivers & Couriers Union (ADCU)
- Sheffield Taxi Trade Association (STTA)
- GMB
- Sheffield Eagle Taxi Association (SETA)

- Rotherham Hackney Carriage Organisation
- Uber
- Gold Star Taxis
- Excel Cars
- A1 Taxis Sheffield
- Veezu (formerly City Taxis)
- Time Travels PVT Limited
- Ace Taxis
- Apollo Taxis
- DC Travels
- Phoenix Taxis
- Bolt
- Valley Taxis
- Thurgoland Travel.

Special Interest Groups

Environmental

- Sheffield Street Tree Partnership
- Sheffield & Rotherham Wildlife Trust
- South Yorkshire Clean Air Campaign
- Sheffield Environmental
- Sheffield Environment Weeks

Cycling and wheeling

- Sheffield Cycling 4 all
- Cycle Sheffield
- Sheffield Cycle Boost
- Move More Sheffield
- Skate GB
- Sheffield Ramblers

Seldom heard

- Shelter
- Age UK Sheffield 50+
- Sheffield Futures
- SAYIT
- SADACCA (Sheffield And District African Caribbean Community Association)
- ACT Sheffield (Aspiring Communities Together)
- SACMHA Health & Social Care
- Sheffield Voices
- Voluntary Action Sheffield
- Sheffield VCS Leaders Forum (Part of VAS)

- Access Liason Group
- Sheffield Royal Society for the Blind
- Disability Sheffield
- Sheffield Carers Centre

Resident groups

- Changing Sheff
- Castlegate Board

Heritage and built environment

- English Heritage
- Hallamshire Historic Buildings
- Joined Up Heritage Sheffield
- The Victorian Society
- RIBA Yorkshire
- Sheffield Society of Architects
- The Georgian Group

Community groups

Local religious organisations

- St Mary's Church
- Sheffield Centre Unitarian Church (Upper Chapel) : Sheffield
- St Marie's Cathedral, Sheffield
- Antioch Community Church Sheffield
- Christ Church Central
- St Matthew's Church
- Central URC Church
- New Hope Christian Church
- BLW Sheffield
- St Vincent's Mission Hub
- Elim Central Pentecostal Church
- Sheffield Cathedral
- Sheffield Quakers
- Audacious Church Sheffield
- Ikon Pentecostal Church
- Victoria Hall Methodist Church

Community forums

- Sheffield Community
- Sheffield Central Library

Appendix 2: Consultation postcard

Have your say Connecting Sheffield: Castle Street

Tell us what you think about our plans for Castle Street

We're making our city centre a more attractive place to live, work and spend time. And we're creating more opportunities for people to choose how they travel. As part of this work, we're improving access to the Castle site park.

Our plans will make it easier for bus passengers, for people walking and wheeling and for people travelling by cycle to move around the area.

We'll install new pedestrian crossings to improve safety, add a new cycle route on Castle Street which will fill a gap in the network, and improve footways to make walking and wheeling easier too.

<https://HaveYourSay.Sheffield.gov.uk/Connecting-Sheffield-Castle-Street>



**CONNECTING
SHEFFIELD**
Better travel choices

Castle Street

Let us know what you think

You can share your feedback through the survey on our Have Your Say Sheffield page:
<https://HaveYourSay.Sheffield.gov.uk/Connecting-Sheffield-Castle-Street>



Scan Me

We'll also advertise Traffic Regulation Orders (TROs), which allow councils to change the way we use roads, from **Thursday 16 October**.

Through this statutory process you can formally support or object to the plans until Thursday 13 November. We have to consider all feedback we receive on TROs, before we decide whether or not the Orders will be made.



If you don't have access to the internet or need information in another format, call us on **0808 196 5105**.



If you have any questions about the Connecting Sheffield: Castle Street project, email us via: info@connecting-sheffield.co.uk



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Sheffield
City Council

760.2

Connecting Sheffield: Castle Street



Background

Castlegate is the birthplace of our city, the site of the former Sheffield Castle that stood at the meeting point of the Rivers Sheaf and Don. While the area has struggled in more recent times, it remains a popular shopping area and gateway to the city centre. Now, a series of projects are breathing new life into the area and Castlegate is central to Sheffield's plans for a greener, more vibrant city centre.

Regenerating Castlegate

Regeneration plans will bring new life to the area and make Castlegate a more welcoming place for the people who live and work there, for the people who use the area for shopping and leisure and for those who travel into and through the area by bus, taxi, on foot or by cycle.

We are transforming the former site of the Castle Market by creating a new park. Not only will the park provide much-needed green space, but it will also reveal Sheffield castle's remains for the first time since it was demolished in the 1600s, bringing together Sheffield's past and future in one place.

The River Sheaf is being opened up, so people can enjoy a river that's been hidden underground for more than 100 years. The park will also include an events space for community activities and performances, along with public art and displays that share the story of Castlegate.

We are also reconnecting Castlegate to the city centre and Victoria Quays:

1. We have already introduced new greenery, landscaped pavements and cycle routes to create the River Sheaf Walk to make the area between Castlegate and Victoria Quays an attractive, safe place for people to walk through, and to get between the many hotels in the area and the city centre.
2. We have created an attractive area in Castlegate by the River Don where outdoor markets can be held, such as the Pollen Market.
3. Work is underway to create a convenient, safe and attractive pedestrian and cycle route between Castle Square and Victoria Quays/The Wicker, running through the new Castle site park.

Connecting Sheffield: Castle Street

The next step in our plans is to improve how people move around the area, with a focus on Castle Street, Waingate and Haymarket, through our Connecting Sheffield: Castle Street project.

Castle Street plays an important role in connecting Bank Street and the wider city centre to Castlegate. The planned improvements include dedicated spaces for people walking, wheeling and cycling, away from buses and general traffic, as well as changes to the junction of Castle Street, Waingate and Haymarket to provide new pedestrian crossings and service access to the park.

The improvements will not only provide better access for people shopping in the area, they will also help to fill a gap in the city centre cycle network. This will make it easier for people to travel into and across the city by cycle. Connecting Sheffield: Castle Street will help to create a more attractive environment that feels safer and makes it easier for people to get around in the way that they choose.

We know from our existing Grey to Green projects, and previous work in the Peace Gardens, that streets which are walking, wheeling and cycling friendly are more prosperous - and people tend to stay longer in places that are more attractive. We want to bring these benefits to more places in the city centre.

What is planned?

Public transport improvements

The Castlegate area of the city centre is hugely important for the bus network. As bus passengers are pedestrians for part of their journey, we plan to introduce safer crossing points for bus passengers and relocate some bus stops.

We'll relocate the existing bus stop on Castle Street, closest to the junction with Angel Street, to Snig Hill. We'll move the other existing bus stop on Castle Street around a metre. Both these changes will give the space we'll need on Castle Street for the cycle route and improved footways and for everyone who needs to use the street to get around. Fewer buses will stop on Castle Street.

We will move the two existing bus stops on Haymarket slightly to make space for a third bus stop to be added outside B&M, replacing the bus stop on Waingate which is located where the proposed entrance to the new park will be.



Artist's impression of Castle Street with two-way cycle route and signal controlled pedestrian crossing.

Cycling improvements

We are proposing a new two-way cycle route along Castle Street, separated from traffic and pedestrians to make cycling easier and safer. The new route would connect into both existing and planned cycle routes across the city, including the existing route at Snig Hill and Angel Street and a planned cycle route as part of the Connecting Sheffield: Darnall - Attercliffe - City Centre project.

A new cycle route along Exchange Street will be delivered separately as part of a future project and will link to the cycle route we are installing on Castle Street. In the meantime, we will paint a cycle route on Exchange Street to provide a visible and usable link to the other parts of the wider cycle route network.

We will add cycle parking in the new Castle site park to make it easier to visit the area by cycle.



Artist's impression of the two-way cycle route on Exchange Street and the signal-controlled crossing across Haymarket. Image created by RLB

Safety, walking and wheeling improvements

We'll add new pedestrian crossings at each arm of the junction of Castle Street, Haymarket and Waingate to make it easier and safer for people to cross this busy junction and walk to and from the new park.

The crossings will be signal controlled and the crossing from Castle Street over Haymarket will have a pedestrian crossing with a separate cycle crossing to make walking, wheeling and cycling easier and safer. Pedestrians and cyclists will be given priority over vehicles.

We will improve the footways on Castle Street using the same high quality materials we've used elsewhere in the City Centre, which will make the area more attractive.

Changes to taxi ranks

To make Castle Street easier and more pleasant for pedestrians to use, we'll move the taxi rank from Castle Street to Haymarket where the rank will be more convenient for shoppers. General traffic isn't allowed along Castle Street but, by moving the taxi rank, we can further reduce traffic and make Castle Street safer to navigate for pedestrians. We will provide signage to let taxi users know the new location, as well as to direct people to the existing taxi rank on Angel Street.

Environmental considerations

To create space for the cycle route, we will need to remove the two trees on Castle Street. One is a mature Alder tree, the other is a Birch sapling.

As part of the design process, we have consulted with Sheffield Street Tree Partnership and have considered alternatives to removing the trees such as creating a "shared use" pavement where people using cycles and people walking and wheeling would share the same space for a short length of the route. Given the expected volume of pedestrian and cycle traffic, which will increase further with completion of Castlegate park and future regeneration works, we decided this is not a suitable alternative. The Castle Park site will increase overall tree cover in the area by providing more than 60 new trees in the wider Castle Street area.

To compensate for the removal of these two trees, we will plant four new Pin Oak trees between the Howard Hotel and Sheffield Station on Pond Street.

Further green space will be added in the future along Exchange Street as part of developer-led improvements, which are outside the scope of this project.



Alder tree on Castle Street

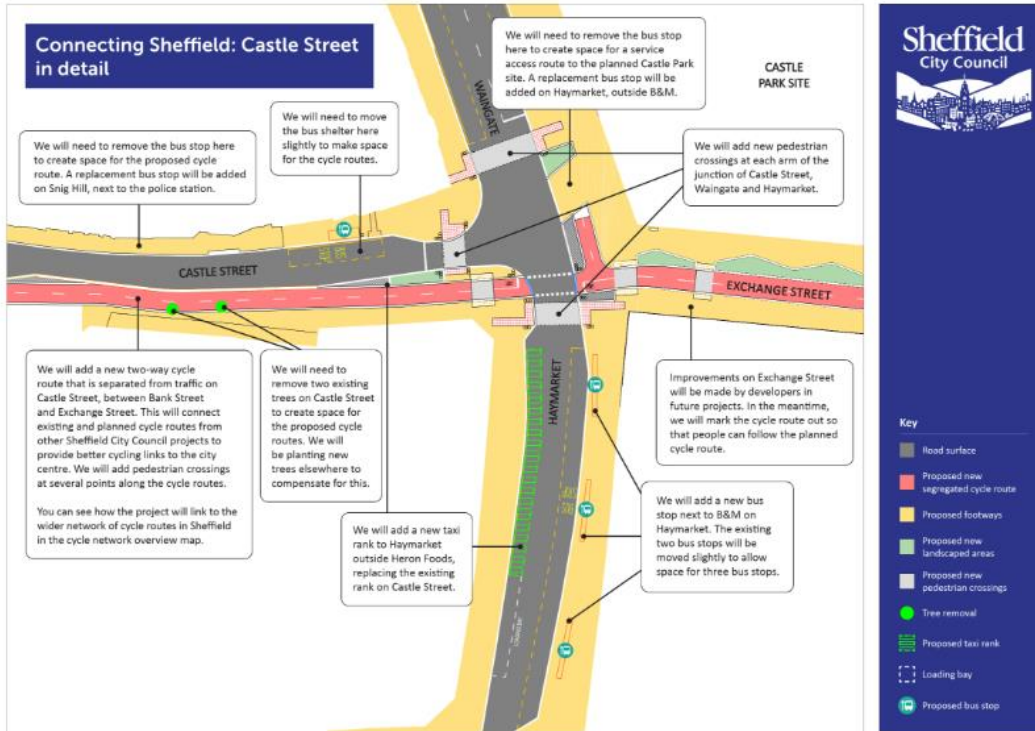


Birch tree on Castle Street

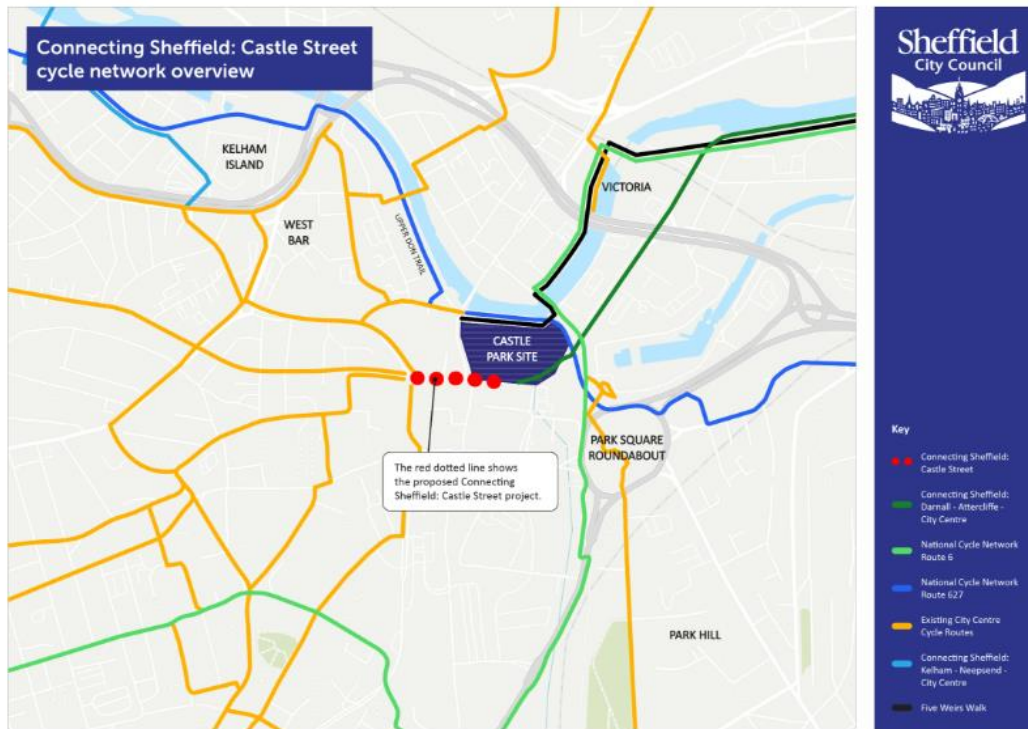


The map shows the proposed location for the four new highway trees between Pond Street and Sheaf Street

The maps below show the proposals in detail. You can also [download pdfs from the document library](#) on the right of this page which will allow you to zoom in.



Map showing the proposals for Castle Street, Haymarket and Exchange Street



This map shows how Castle Street fits into the local, city centre cycle network. The east to west route will connect Grey to Green Castlegate to Bank Street and onwards to the University of Sheffield, Hospitals and Fargate. Existing connections nearby include the Upper Don Trail, Five Weirs Walk and National Cycle Network routes 627 and 6.



Nearby Angel Street which shows the standard of materials we will upgrade Castle Street to

Have your say on the proposals

We held a public consultation on our proposals from Monday 13 October 2025 to Sunday 9 November 2025.

We're still advertising the Traffic Regulation Orders (TROs) required for the project **between Thursday 16 October and Thursday 13 November**. A Traffic Regulation Order is a legal document which lets councils change the way roads are used.

You can formally comment on the TROs on our website here: <https://hub.appyway.com/engagement>, or on the Council's Traffic Orders page here: <https://www.sheffield.gov.uk/home/roads-pavements/traffic-orders>

You should send any observations, either supporting or objecting to the proposed Order, including the grounds for any objection, through the website detailed above or by email to orders@sheffield.gov.uk

Next steps


Following the consultation, we will review all the feedback we receive through all channels before we go any further with the plans.

We will share feedback relating to the removal of two street trees and the proposed replacement plan with the Street Tree Partnership.

We expect to make a decision at the December Transport, Climate and Regeneration Committee and will share further updates on this page.

Contact us

If you have any questions, you can contact the project team through any of the following channels. These channels are monitored 9am-5pm, Monday to Friday outside of Bank Holidays:

- **Email:** info@connecting-sheffield.co.uk
- **9am-5pm Freephone:** 0808 196 5105 
- **Freepost:** Freepost Connecting SHF

Connecting Sheffield: Castle Street is being delivered by Sheffield City Council and is part-funded by South Yorkshire Mayoral Combined Authority.

Appendix 4: Information board and maps

Connecting Sheffield: Castle Street

Castlegate is the birthplace of our city, the site of the former Sheffield Castle that stood at the meeting point of the Rivers Sheaf and Don. Central to our plans for a greener, more vibrant city centre, we are bringing forward a range of new projects to breathe new life into the area.

We're already planning to transform the site of the old Castle Market by creating a new park. The park will:

-  Uncover a section of the River Sheaf, which has been hidden underground for 100 years.
-  Provide new green spaces and tree cover with over 60 new trees.
-  Reveal Sheffield Castle's remains for the first time since the 1600s.
-  Offer space for public art displays and events.

Ahead of the park opening next year, we are bringing forward plans to improve how people get around Castle Street, Haymarket, Waingate and Exchange Street. **Connecting Sheffield: Castle Street** will create a more attractive, safer environment that is easier for everyone to get around in the way that they choose.



Artist's impression of Exchange Street and Castle Street with two-way cycle route and signal controlled pedestrian and cycle crossings.

Image created by Rider Levett Bucknall (RLB).



Contact Us



Freephone: 0808 169 3103



Email: info@connecting-sheffield.co.uk



Freepost: Freepost Connecting SHF



Website: <https://HaveYourSay.Sheffield.gov.uk/Connecting-Sheffield-Castle-Street>



Funded by UK Government



Connecting Sheffield: Castle Street plans

Changes to taxi ranks
To make space for the new cycle route, we'll move the taxi rank from Castle Street to Haymarket nearer the shops. We'll add signage to let taxi users know the new location.

Changes to bus stops
To create space for the improved footways and new cycle route on Castle Street, we will need to move some bus stops a short distance. Take a look at our map which explains the changes to bus stops.



Safety improvements
We'll add new signal controlled pedestrian and cycle crossings at each side of the junction of Castle Street, Haymarket and Waingate to make it safer and easier for everyone to get around the area. We'll improve the footways on Castle Street using the same high quality materials we've used elsewhere in the city centre. This will make walking and wheeling in the area easier, safer and more appealing.

Cycling improvements
We'll add a new two-way cycle route along Castle Street, crossing over Haymarket. It will be separated from traffic. This will make cycling easier and safer by keeping pedestrians, buses, taxis and cyclists separate. The new cycle route will connect into both existing and planned cycle routes. We will need to remove the two highway trees on Castle Street to do this. To compensate, we will be planting more than 60 trees in the new park and four new Pin Oak highway trees near Sheffield train station.

Artist's impression of Castle Street with two-way cycle route and signal controlled pedestrian crossing.
Image created by RLB.



Contact Us



Freephone: 0808 169 3103



Email: info@connecting-sheffield.co.uk



Freepost: Freepost Connecting SHF

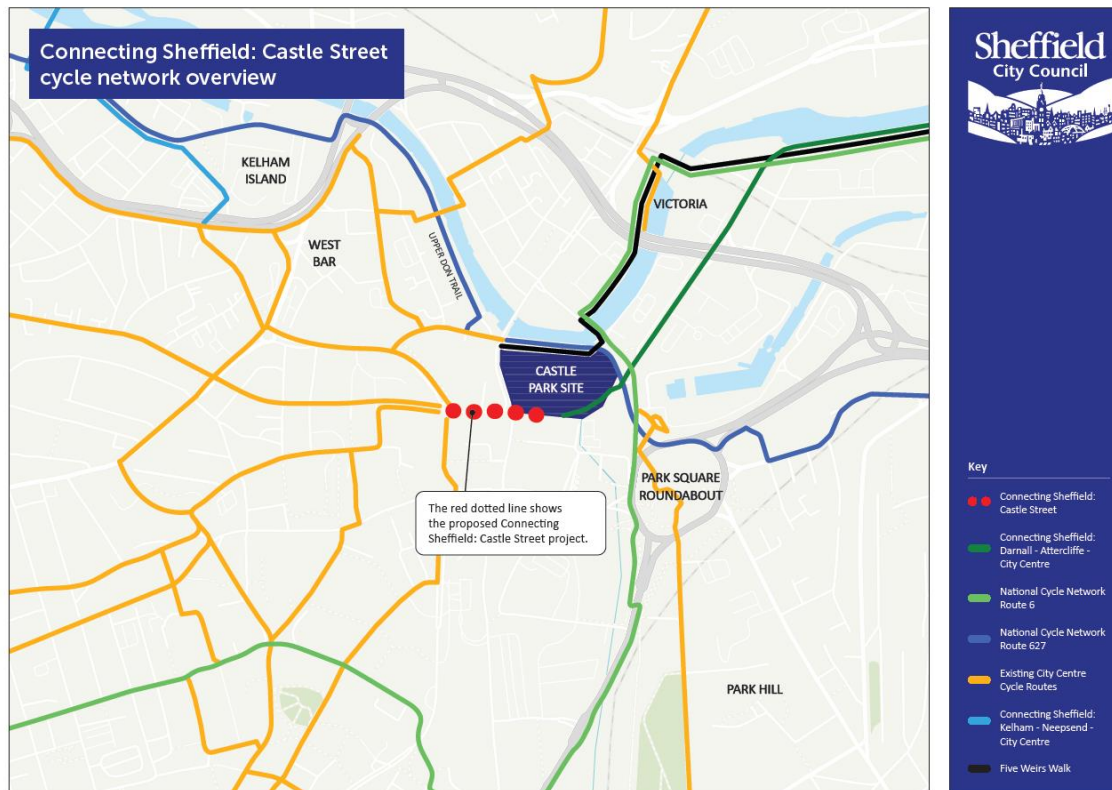
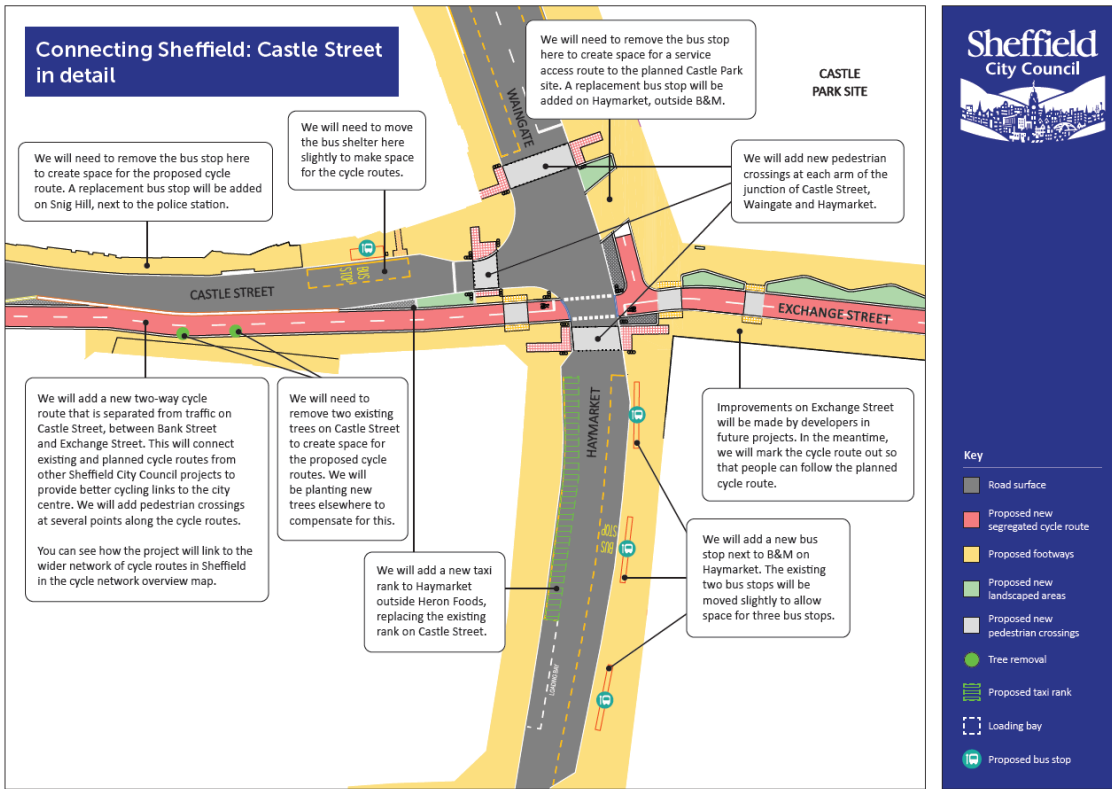


Website: <https://HaveYourSay.Sheffield.gov.uk/Connecting-Sheffield-Castle-Street>



Funded by UK Government





Appendix 5: Press release

15 October 2025 [Travel and Parking](#)

Transport upgrades set to improve access to new Castle park

The installation of pedestrian crossings, the extension of dedicated cycle routes and upgraded bus stops are among the proposals for the Road network around one of the most historic areas of Sheffield.



Share this story



The installation of pedestrian crossings, the extension of dedicated cycle routes and upgraded bus stops are among the proposals for the Road network around one of the most historic areas of Sheffield.

Dating back to the 12th century, the area around Castlegate is currently undergoing major transformation with a brand-new park being built on the site of the former Sheffield Castle. The project will also see remains of the castle put on public display for the first time in decades.

As a result of the new park being built, modifications are needed to allow safe access into and out of the park, especially when the event space is being used. Sheffield City Council has also received several requests to improve safety for pedestrians and bus passengers around the site, especially on Waingate, Castle Street and Haymarket as the city prepares for improved bus franchising set to start in Sheffield in 2027.

What transformation will take place

The transport modifications due to take place in the area are:

Pedestrian improvements

Brand new pedestrian crossing points will be installed at each arm of the junction of Castle Street, Waingate and Haymarket, these will allow people walking around the area the ability to cross the roads more safely as well as upgraded pavements.

Buses improvements

To allow service access to the Castle Park site, a bus stop is being moved from Waingate to Haymarket where there will be three bus stops outside B&M rather than the current two, improving services for passengers as Sheffield moves towards bus franchising in 2027. One of the current bus stops on Castle Street will be moving slightly while another one will be moved around the corner onto Snig Hill. Both will be upgraded with new shelters to improve the experience for passengers.

Cyclists

As part of Sheffield City Council's Transport Vision, dedicated cycle routes are being installed which greatly improve the connections across the city centre. The route across Castle Street will fill a current gap in the network, linking the area to Castlegate, West Bar via Grey to Green and Darnall and Attercliffe. As part of this project, a dedicated two-way cycle route, separated from traffic and pedestrians, will be installed running along Castle Street and through Exchange Street – eventually meeting up with the Grey to Green area of Castlegate.

Taxis

As part of the project, the taxi rank currently located on Castle Street will be moved to Haymarket, outside Heron Foods, in order to allow taxis the easiest route into and out of the area and to bring it closer to the shops for passengers.

Search news

News categories ^

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- Regeneration and Planning
- Streets and Waste
- Travel and Parking
- Your Council
- Your Neighbourhood



News to your inbox

Sign up to our news mailing list and receive weekly updates.



Press enquiries

We work with newspapers and the media issuing news releases.

When will the transformation happen

The Council is asking people to give them their feedback on the plans before work starts on any of the changes listed above. If you want to submit your thoughts, you can do so via the [Council's Have Your Say Page](#).

“

The area around the historic former home of Sheffield Castle is transforming into a fantastic place to be. The addition of the park, events space and the remains of the castle itself will draw more and more people to the area. As a result, we need to make sure that the transport infrastructure is able to cope with the influx of people and that is what these proposals will do.

Moving the bus stop to Haymarket, upgrading the existing stops and the three new pedestrian crossings will help solve problems that we have been asked to look at for a while now. There is no point having such a wonderful new park if people feel they can't safely get to it. Once all this work is complete, they will be able not only to get to it, but also to enjoy it all year round. The addition of the dedicated cycle routes is a crucial step to connecting up Sheffield and giving people a genuine choice in how they get into and around the city centre and will help cut congestion on the roads around the city.

CLlr Ben Miskell, Chair of the Transport, Regeneration and Climate Policy Committee at Sheffield City Council

”

“

It's great to see Sheffield investing in new cycle routes, crossings and pavements as part of this important project - giving people more freedom and choice about how to get around. Whether it's walking, wheeling, cycling or connecting to bus, tram or train, the upgrades around Castlegate will create safer streets, more routes to opportunities and healthier, happier journeys in the area.

South Yorkshire's Active Lives Commissioner, Ed Clancy OBE

”

We are hosting a drop-in event on Thursday 23 October, 1pm to 6:30pm, at Raccoon Studios, 38 Haymarket, Sheffield, S1 2AX, where you can meet the project team and ask questions about the proposals.

Share this story



Appendix 6: GovDelivery emails

Sheffield City Council – Connecting Sheffield update emails

16 October 2025

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Connecting Sheffield: City Centre



Artist's impression of Pinstone Street near the Town Hall following improvement works

Our work to create more space for people in the city centre is progressing well.

We're replacing paving at the bottom of Pinstone Street between Charles Street and The Moor, and we've been working on kerbing and digging pits for new highway trees at the other end of Pinstone Street near the Town Hall. We're also doing drainage work and replacing kerbing on Surrey Street.

This week, we've been making some changes on Arundel Gate to improve journeys for traffic travelling towards Furnival Square. We're working overnight 12.30am to 4.30am, making changes to lining so vehicles travelling towards Furnival Square can pass buses waiting at stops.

And **on Monday 20 October**, we'll be doing some work to change the lining and signing around Charles Street, Pinstone Street and at the corner of Cross Burgess Street. There will be no parking on Charles Street, but businesses will be able to load and unload using the signed loading bay at any time.

On Pinstone Street and at the Corner of Cross Burgess Street there will be no loading at any time, but businesses can use loading bay at Charles Street. These changes will make access easier for traffic using the current diversion at Charles Street while the bottom of Pinstone Street is closed.

We'll do this work **between 7pm and 10pm** so our teams can work safely, but will use temporary traffic lights to keep traffic moving.

You can find out more about our Connecting Sheffield: City Centre project on our [Have Your Say Sheffield page](#).

Connecting Sheffield: City Centre

Connecting Sheffield: Castle Street



Artist impression of how Cambridge Street could look after improvements

Castlegate is the birthplace of our city. It's the site of the former Sheffield Castle that stood at the meeting point of the Rivers Sheaf and Don. Regeneration plans will bring new life to the area and make it a more welcoming place for everyone.

We're transforming the old Castle Market site by creating a new park. Not only will it provide much-needed green space, but it will also reveal Sheffield castle's remains, bringing together Sheffield's past and future in one place. The park will also include an events space for community activities and performances, along with public art and displays that share the story of Castlegate.

Improving access

The next step in our plans is to improve how people move around the area. We're focusing on Castle Street, Waingate and Haymarket through our Connecting Sheffield: Castle Street project.

Castle Street plays an important role in connecting Bank Street and the wider city centre to Castlegate. Our plans include dedicated spaces for people walking, wheeling and cycling, away from buses and general traffic, as well as changes to the junction of Castle Street, Waingate and Haymarket to provide new pedestrian crossings and service access to the park.

Connecting Sheffield: Castle Street will help to create a more attractive environment that feels safer and makes it easier for people to get around however they choose.

Share your views

We're holding a public consultation on our plans. The consultation will close at 11:59pm on Sunday 9 November 2025. We're also hosting a drop-in event on **Thursday 23 October, 1pm to 6.30pm, at Raccoon Studios, 38 Haymarket, Sheffield, S1 2AX**, where you can meet the project team and ask questions about the proposals.

You can find out more about our Connecting Sheffield: Castle Street project on our [Have Your Say Sheffield page](#).

Connecting Sheffield: Castle Street

Connecting Sheffield: Magna - Tinsley project update

We're continuing work to make walking, wheeling and cycling easier and safer between Rotherham, Tinsley and Meadowhall as part of our Connecting Sheffield: Magna – Tinsley project.

We're continuing to surface behind the new kerb we've installed for the cycle route that connects into the route already created by Rotherham Council.

We'll start work soon on the Sheffield to Rotherham side of the road, installing the cycle route and new kerbs.

For more details, visit our project page on [Have Your Say Sheffield](#).

Connecting Sheffield: Magna - Tinsley

Connecting Sheffield: Abbeydale Road and Ecclesall Road

On Ecclesall Road, we're making changes at the Hunters Bar roundabout to make bus journeys more reliable. We're removing the bus lane markings on Ecclesall Road, travelling from Hunters Bar roundabout towards the junction with Rustlings Road. Taking out the bus lane here will make it easier for traffic to flow.

We'll do the work over **two nights from Thursday 16 October**, and expect to have everything finished for the weekend.

You can find out more about our Connecting Sheffield: Abbeydale Road and Ecclesall Road project on our [Have Your Say Sheffield page](#).

Connecting Sheffield: Abbeydale Road and Ecclesall Road

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21 October 2025

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Tell us how we should work for Sheffield

This new fortnightly bulletin provides direct links to the Have Your Say Sheffield site. The site includes consultations, surveys and other activity to get your input on services and future plans.

Your feedback is valuable. It helps to shape the work we do so that it better meets your needs and those of other residents.

You can browse the site by clicking the Have Your Say button below.

[Have Your Say](#)

Featured consultations and survey

Fairer Contributions Policy For Adult Social Care - closes 9 November

We are proposing changes to how people are charged for home and community adult social care services. These changes:

- Aim to make the system fairer and more consistent.
- They ensure that people contribute based on what they can afford. We are inviting residents to share their views through a public consultation.
- This helps us to understand how the changes might affect individuals and improve the way care is delivered.

Feedback from people who use these services, carers, and the wider community will help shape the final decisions.

Click the Adult Social Care button below to give your views.

[Adult Social Care](#)

Other surveys and consultations:

Trees and woodlands strategy - closes 31 October

The Sheffield Trees and Woodlands Strategy is being updated. We would like to invite you to share your thoughts on the current document.

We want your suggestions for anything you think should be included, amended or removed.

Click the Trees and woodlands button below to share your thoughts.

[Trees and woodlands](#)

Connecting Sheffield: Castle Street - closes 9 November online, in-person event 23 October.

A series of projects are breathing new life into the Castlegate area. These include:

- Creating a new park and revealing castle remains
- Improving walking, cycling and public transport access
- Relocating taxi rank and adjusting traffic layout
- Adding trees, cycle stands and improving air quality

What are your thoughts on the regeneration plans in the Castlegate area?

Click the Castle Street button to tell us or find out more.

Castle Street

Housing Allocations Policy - closes 17 November

Earlier this year, we asked for your thoughts on how we could improve our Housing Allocations Policy and how we could ensure fairness when allocating social housing.

We have listened to your feedback and created a new draft of the Housing Allocations Policy.

We welcome your thoughts on the draft policy to make sure we've got it right.

Click the Housing Policy button below to take part.

Housing Policy

You are receiving this bulletin because you have signed-up to receive information related to the topics featured. To change your preferences at any time click the Subscription preferences link at the bottom of this email.

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**Get the news and alerts which
affect you, direct to your inbox.**
Click to sign up.



4 November 2025

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Connecting Sheffield: Castle Street



Artist impression of how Castle Street could look after improvements

There's still time to let us know what you think to our plans to make walking, wheeling, cycling and using public transport easier in the Castlegate area.

We're creating a new park on the old Castle Market site which will provide much-needed green space and reveal Sheffield castle's remains. The park will also include an events space for community activities and performances, along with public art and displays that share the story of Castlegate.

Improving access

The next step in our plans is to improve how people move around the area. We're focusing on Castle Street, Waingate and Haymarket through our Connecting Sheffield: Castle Street project.

Castle Street connects Bank Street and the wider city centre to Castlegate. So we're planning to create dedicated spaces for people walking, wheeling and cycling, away from buses and general traffic, as well as changes to the junction of Castle Street, Waingate and Haymarket to provide new pedestrian crossings and service access to the park.

Connecting Sheffield: Castle Street will help to create a more attractive environment that feels safer and makes it easier for people to get around however they choose.

Share your views

We're holding a public consultation on our plans, and you can share your views until 11:59pm on Sunday 9 November 2025.

You can find out more about our Connecting Sheffield: Castle Street project on our [Have Your Say Sheffield page](#).

Connecting Sheffield: Castle Street

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Make your voice heard

Get news on the consultations about Council services that matter to you and how to take part.



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Appendix 7: On-street notices



Connecting Sheffield: Castle Street



Our Connecting Sheffield: Castle Street plans will make it easier for bus passengers, for people walking and wheeling, and for people travelling by cycle to move around the area.

We'll install new pedestrian crossings to improve safety, add a new cycle route on Castle Street which will fill a gap in the network, and improve footways to make walking and wheeling easier too.

We're holding a public consultation on our proposals for this area.

You can share your thoughts until **11:59pm on Sunday 9 November 2025.**

We're also hosting a drop-in event on **Thursday 23 October, 1pm to 6.30pm, at Raccoon Studios, 38 Haymarket, Sheffield, S1 2AX**, where you can meet the project team and ask questions about the proposals. Find out more about the project on our

Have Your Say Sheffield page:

<https://haveyoursay.sheffield.gov.uk/connecting-sheffield-castle-street>

Connecting Sheffield: Castle Street is being delivered by Sheffield City Council and is part-funded by South Yorkshire Mayoral Combined Authority.

Scan Me



Funded by
UK Government

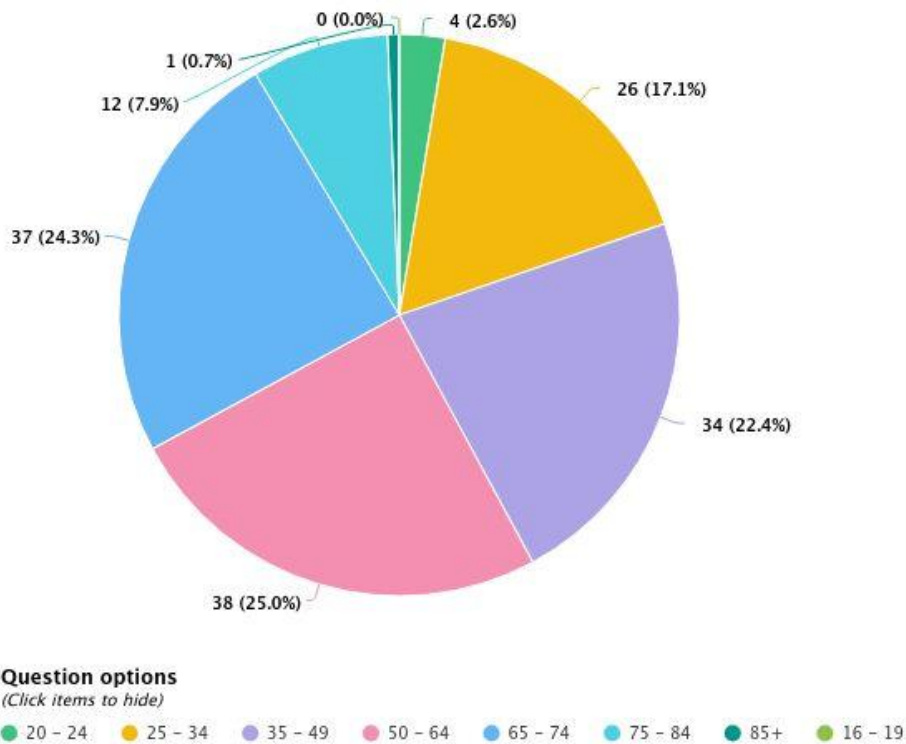


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Appendix 8: Demographic data

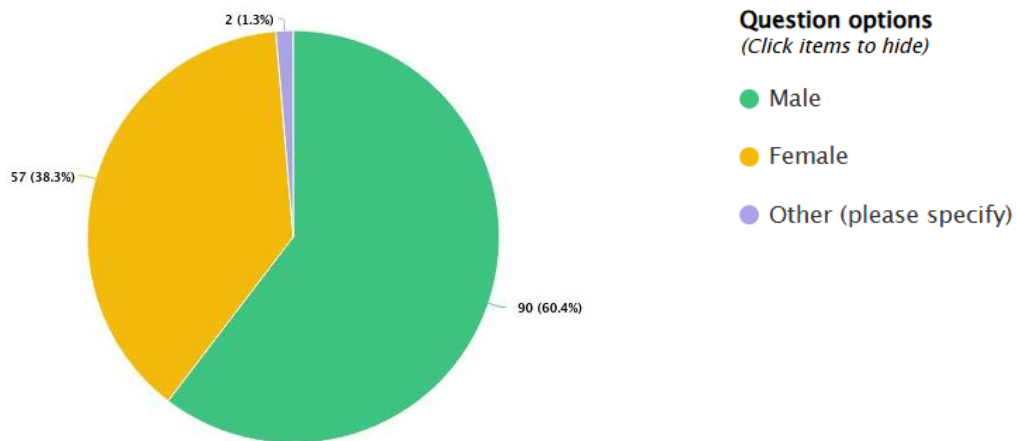
Question 24: What is your age?

152 survey respondents answered this question. Respondents' ages were mixed, with the highest proportion being 50-64 (38, 25%) or 65-74 (37, 24.3%).



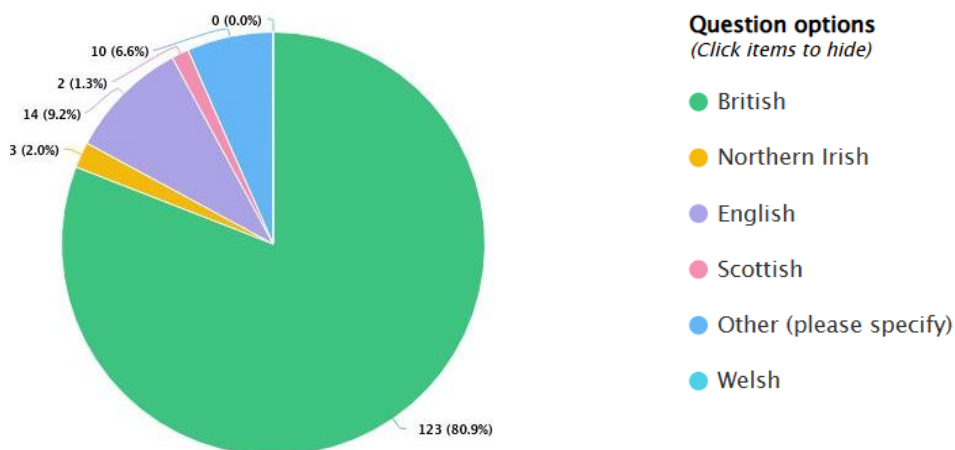
Question 25: What is your sex?

149 survey respondents answered this question. The majority of respondents said they were *male* (90, 60.4%).



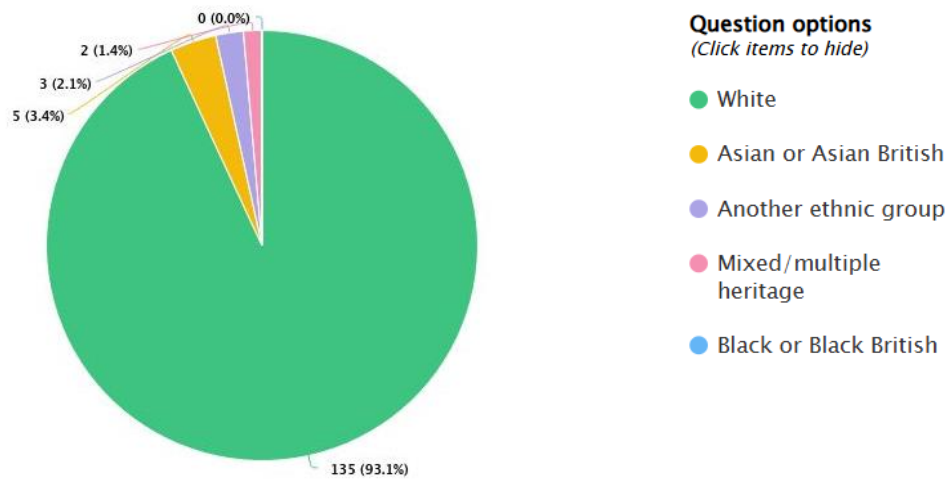
Question 26: How would you describe your national identity?

152 survey respondents answered this question. Most respondents said they were *British* (123, 80.9%).



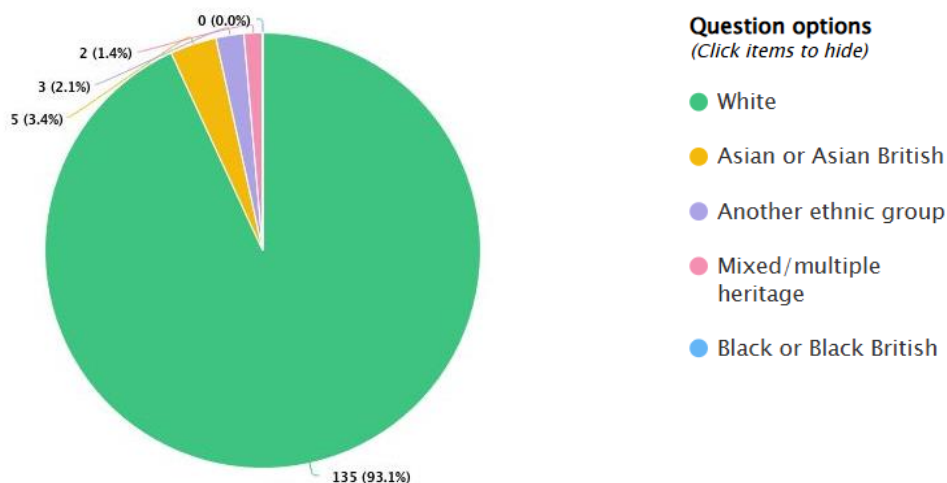
Question 27: What is your ethnicity?

145 survey respondents answered this question. Most respondents said they were *white* (135, 93.1%).



Question 28: What is your ethnicity?

145 survey respondents answered this question. Most respondents said they were *white* (135, 93.1%).



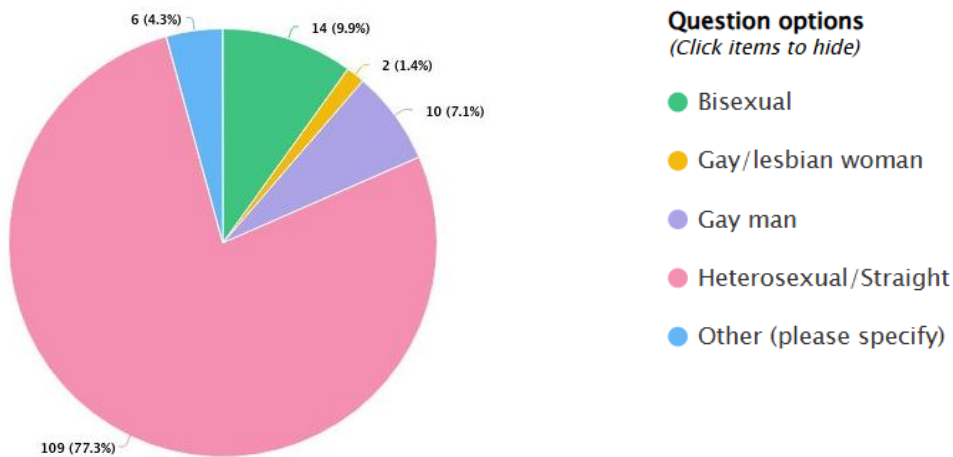
Respondents were also asked to specify their ethnicity further. Their responses are shared in the table below.

Question 28: What is your ethnicity?		
Ethnicity	Number of respondents	Percentage of total (of primary ethnicity)
White (135 total respondents)		
English/Welsh/Scottish/British/Northern Irish	123	93.2%

Other white background	5	3.8%
Irish	4	3%
Asian or Asian British (5 total respondents)		
Pakistani	2	40%
Indian	1	20%
Chinese	1	20%
Other Asian background	1	20%
Other ethnic group OR mixed/multiple heritage (4 total respondents)		
Other Arab	2	50%
Other ethnic group	2	50%

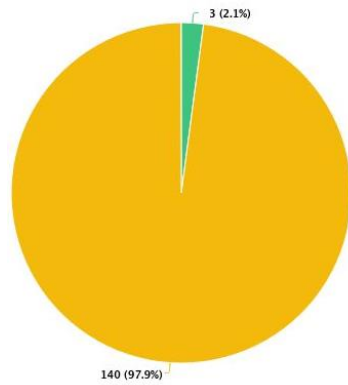
Question 29: What is your sexual orientation?

141 survey respondents answered this question. Most respondents said they were *heterosexual/straight* (109, 77.3%).



Question 30: Do you identify as trans?

143 survey respondents answered this question. Most respondents said *no* (140, 97.9%).



Question options
(Click items to hide)

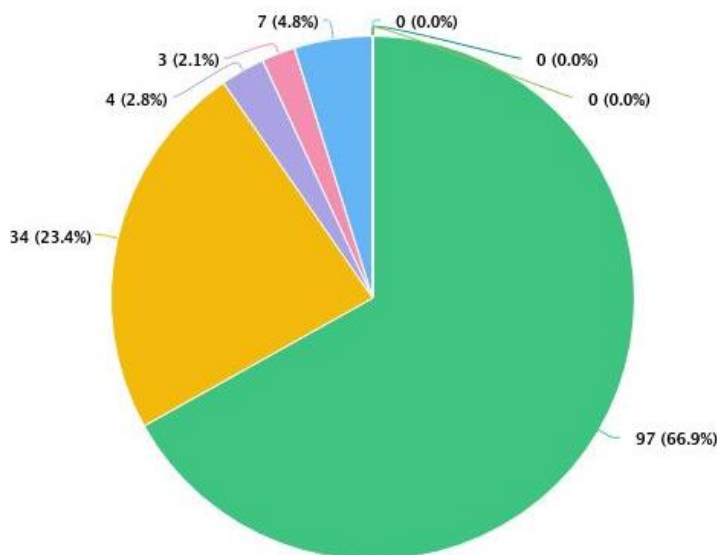
- Yes
- No

Question 31 asked those who answered yes how they identified. Of the 3 respondents who responded to Question 30 with yes, all 3 shared their identity. Their responses are shared in the table below.

Question 31: If yes - how do you identify?		
Identity	Number of respondents	Percentage of total
Non-binary	2	66.7%
Female	1	33.3%

Question 32: What is your religion or belief?

145 survey respondents answered this question. Most respondents said *no religion* (97, 66.9%).



Question options
(Click items to hide)

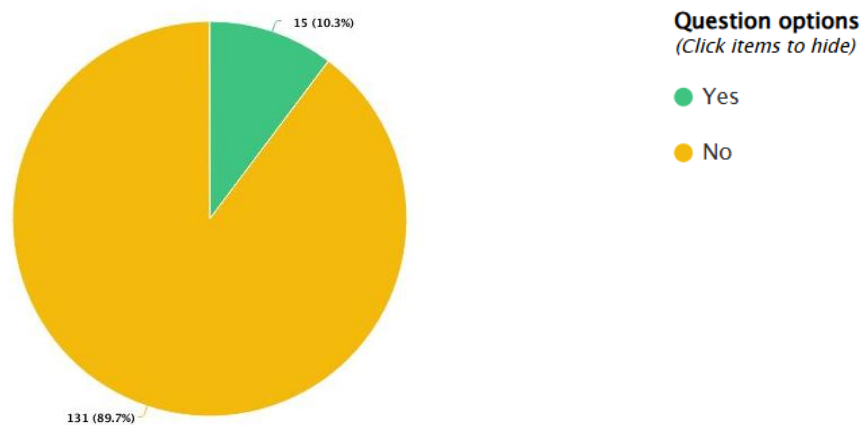
- No religion
- Christian (all denominations)
- Buddhist
- Muslim
- Other (please specify)
- Hindu
- Jewish
- Sikh

Of the 7 respondents that said *other (please specify)*, 5 shared their religion. Their responses are shared in the table below.

Question 32: Other (please specify)	
Religion	Number of respondents
Pagan	1
Agnostic	1
Animist and Humanist	1
Quaker/Unitarian	1
Spirial	1

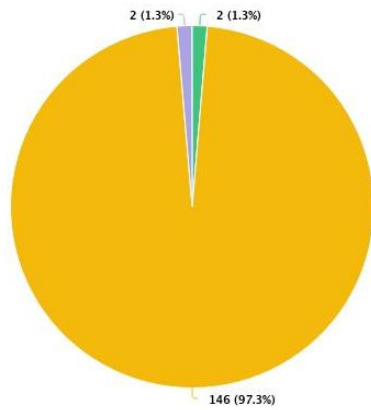
Question 33: Are you an unpaid carer?

146 survey respondents answered this question. Most respondents said *no* (131, 89.7%).



Question 34: Do you have personal experience of being looked after by children’s care services? (this includes if you were adopted after being under the care of the local authority)

150 survey respondents answered this question. Most respondents said *no* (146, 97.3%).



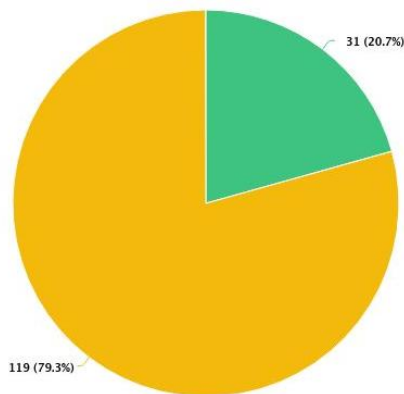
Question options

(Click items to hide)

- Yes
- No
- Prefer not to say

Question 35: Do you consider yourself to be a disabled person?

150 survey respondents answered this question. Most respondents said *no* (119, 79.3%).



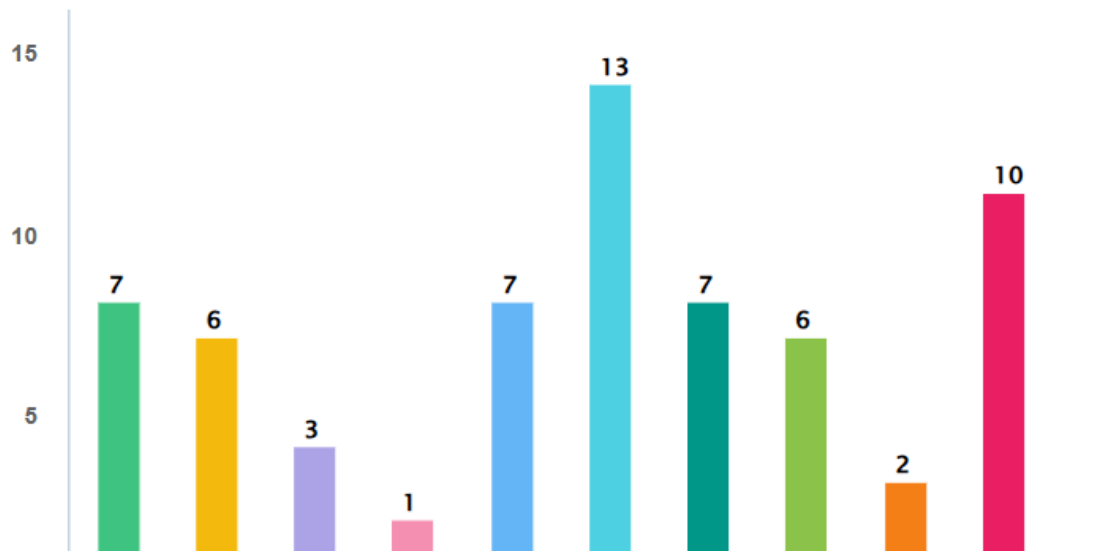
Question options

(Click items to hide)

- Yes
- No

Question 36: If you have answered ‘yes’, please select the box (es) below that best describe your impairment(s). The purpose of this question is to establish the types of impairment(s) you experience currently as a result of your health condition or illness. Please consider if you are affected in any of these areas while receiving any treatment or medication or using any devices to help you such as a hearing aid. Please select all that apply.

Question 36 asked those who said yes in Question 35 to share further details about their impairment(s), offering a multiple choice range of responses. Of the 31 respondents who responded to Question 36 with yes, 30 shared details on their impairment(s). This can be seen in the graph below.



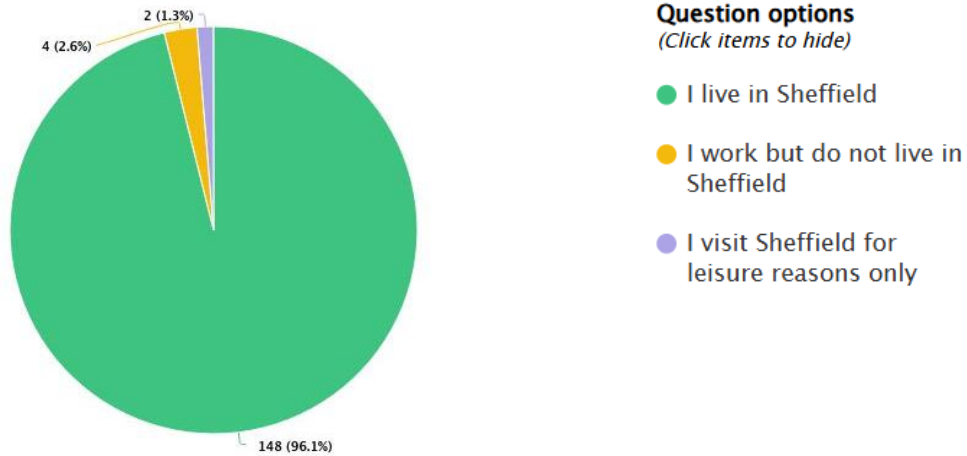
Question options

(Click items to hide)

- Memory (for example a form of dementia, trauma or progressive condition)
- Mental health (for example depression, anxiety, post-traumatic stress disorder)
- Mobility (for example walking short distances or climbing stairs)
- Vision (for example blindness or partial sight)
- Socially or behaviourally (for example associated with autism spectrum disorder (ASD) which includes Asperger's, or attention deficit hyperactivity disorder (ADHD))
- Stamina or breathing or fatigue (for example Fibromyalgia, cardiovascular disease, ME)
- None of the above
- Other condition (Long-term illness or health condition, eg cancer, HIV, diabetes, chronic heart disease, arthritis, chronic asthma) (please specify)
- Communication (Full or partial loss of voice or difficulty speaking)

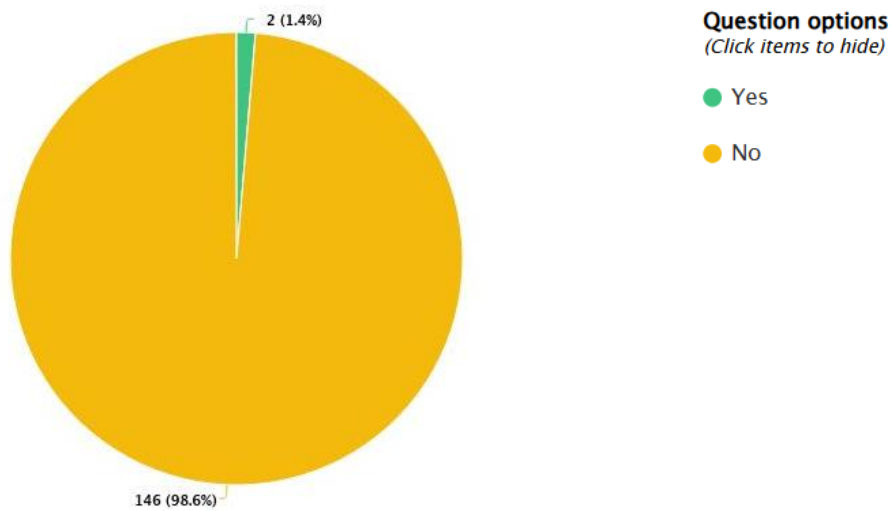
Question 37: What is your relationship to Sheffield?

154 survey respondents answered this question. Most respondents said *I live in Sheffield* (148, 96.1%).



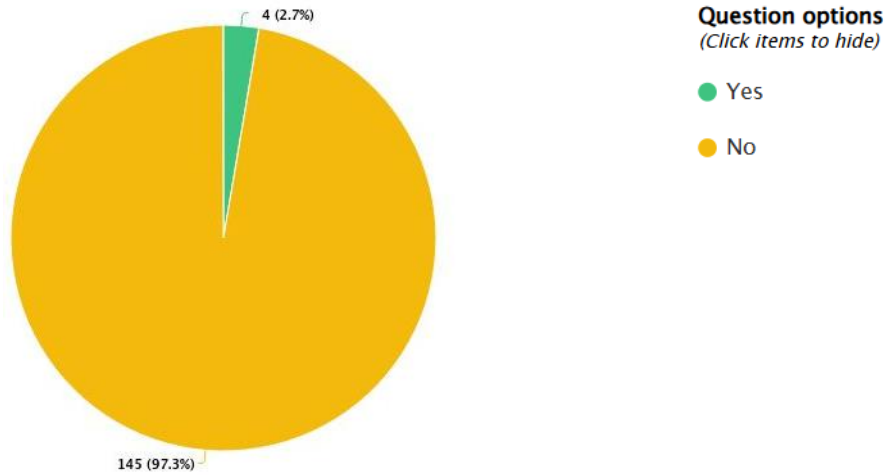
Question 38: Are you currently serving or a veteran in the UK Armed Forces?

148 survey respondents answered this question. Most respondents said *no* (146, 98.6%).



Question 39: Are you a member of a serviceperson’s immediate family?

149 survey respondents answered this question. Most respondents said *no* (145, 97.3%).



Question 40: Are you a reservist or in part time service such as in the Territorial Army?

150 survey respondents answered this question. All respondents said *no* (150, 100%).

Question 41: What is your postcode?

142 survey respondents answered this question. Most respondents were from either *S10* postcodes (26, 18.3%) or *S6* postcodes (21, 14.8%)

