LONDON BOROUGH OF HARROW

Controlled Parking Zones - Frequently Asked Questions

What is a Controlled Parking Zone (CPZ)?

A CPZ is an area where parking controls are introduced to help protect and manage the parking needs of residents, their visitors and local businesses.

How do CPZs operate?

Residents and businesses who are entitled to park within a CPZ are often required to purchase permits if they intend to park in designated bays and roads during the hours and days of operation. Outside of the operational periods displayed on the signs within CPZ areas, parking is free.

How will I know when CPZ regulations are in force?

When you enter a CPZ, entry signs display the operational hours for single yellow lines. If any single yellow line has different restrictions, it will have its own sign nearby. Each parking bay also has a sign showing its specific rules and times. Permit bays clearly indicate the days and hours they apply, so always check the signs before parking.

Where can disabled blue badge holders park?

Blue Badge holders can park for free without time limit in any Disabled parking bay and in resident, business and shared use bays. Provided the vehicle does not cause an obstruction. They can also park for up to 3 hours on yellow lines, where there are **no loading restrictions** in place.

Does paying for a parking permit guarantee a parking space?

No. A permit gives you the right to park in designated permit areas within your CPZ during controlled hours, but it does not reserve or guarantee a space. Parking remains on a first-come, first-served basis.

We do not have a CPZ, why are we being consulted?

Consultations usually happen when people report parking problems such as commuter parking, or difficulty finding spaces. The council wants your views to decide if controls are needed. If most residents support them, a CPZ may be introduced to make parking fairer and easier for locals.

New housing or developments can also trigger consultations because they often increase parking pressure in nearby streets.

Will introducing a CPZ push parking problems into nearby streets?

Sometimes, adding or changing CPZ controls can increase parking pressure in nearby roads without restrictions. If this happens, the council may consult those areas to see if residents want similar controls. This helps manage parking fairly and prevent problems from shifting elsewhere.

If a CPZ is introduced, will a single yellow line be installed across my drop kerb?

If a CPZ is introduced, a single yellow line is typically placed across your dropped kerb. This restriction means that parking is not allowed there during the CPZ operating hours. Outside of those hours, the single yellow line is not enforced, so parking is allowed.

What is a 'Permit Holders Only Past This Point' scheme?

This type of scheme works like a CPZ but without marked bays or yellow lines across drop kerbs. Instead, signs at the entrance of the road show that only vehicles with a valid permit can park beyond that point. It's often used on quieter streets or small road networks to free up more kerb space for residents. Whether this design is included will be decided after public consultation and during the scheme's design phase.

Why are you reviewing our CPZ area?

The council reviews CPZs to make sure they still meet local needs. Over time, new developments, changes in parking demand, or feedback from residents and businesses can affect how well a CPZ works. Reviews also help identify whether the current restrictions are still suitable, if adjustments are needed to improve parking availability, or if any issues like displacement parking have arisen. By conducting these reviews, the council aim to balance the needs of residents, businesses, and visitors while providing effective parking operations.

If the operational hours and days of a CPZ changes following a review, will it affect the price of my permit?

No, the price of your permit will remain the same. However, if the CPZ hours and days are extended, for example, from 1 hour to 4 hours, then residents will be expected to display a visitor parking permit for an extended period of time. Our visitor parking permits are daily and these can be purchased via the council's webpage here. If you are a senior citizen or receive mobility-related benefits, you can get a **50% discount** on visitor parking permits. To claim this, you'll need to provide proof of eligibility when applying.

When you consult, has a decision already been made?

No. When we carry out an informal consultation, nothing is decided yet. We ask for your views on possible CPZ designs, operational hours, and days to help shape a scheme that addresses local parking issues. Your feedback is essential, and we encourage all residents to take part before any decisions are made.

What does the council do with the data gathered from the consultation?

Council officers will analyse consultation responses, and these are summarised, along with officer recommendations and presented to Ward Councillors and Portfolio Holder. The decision on how to proceed lies with Strategic Director for Environment & Economy, following consultation with the Director of Finance and the Portfolio Holder for Finance and Highways to proceed to the next stage.

What are the stages parking consultations?

Stage One is an informal public consultation intended to gather information from local residents and businesses in an area to help the council decide what measures, if any, are taken forward to **Stage Two**. The questionnaire provides the most suitable operational options for days and times that will help deal with the parking issues raised in the area. The options also enable the council to deliver effective parking enforcement by monitoring CPZ controls to ensure compliance.

Stage Two is the statutory consultation stage, where residents and businesses are consulted on parking controls and make comments on proposals. At this stage anyone can comment for or against the scheme and or make a formal representation or objection.

Alternative to Stage Two

If the council decides to introduce CPZ controls, it may choose to use Experimental Traffic Management Orders (ETMO) in the implementation process, as this will provide a more flexible way to introduce CPZs or changes to existing zones. ETMOs allow local authorities to trial CPZs on a temporary basis, typically for up to 18 months. This period can be used as a consultation tool to gather feedback and data, which can inform adjustments and improvements before making a CPZ permanent.

I have commuter parking problems in my road, how can I request a CPZ?

If residents feel a CPZ would improve parking availability, they can submit a petition to the council showing majority support from their street. This is

necessary due to the costs of undertaking consultations, installing signs, road markings, and issuing parking permits, which residents must purchase to park during controlled times. Once submitted, the petition will be reported at the next Traffic and Road Safety Advisory Panel (TARSAP) meeting. The request will be assessed, ranked against others, and considered for prioritisation within the parking programme. More details on how to raise a petition are available on the council's website here.

How much does a resident permit cost?

The council have an emission-based charging structure for parking permits and the current permit prices can be found here on the council website.

How can I find out my vehicle emissions?

To find out the emissions of your vehicle, you can either look on your vehicle logbook (V5C) or you can use the Government's website here.

Why do I have to pay to park in my street?

The council charges residents who are eligible for parking permits to cover the cost of installing, maintaining and monitoring CPZs. Parking schemes should be financially self-sufficient. Any revenue generated from parking must also be spent on transport related schemes.

What about visitors wanting to park within a CPZ?

Drivers can park on street outside the hours of operation of the CPZ. Therefore, often there are times either in the morning, afternoon or evening when visitors can park on street without the requirement for a permit or needing to pay to park. However, residents can also issue their visitors to a permit to park during the controlled hours of a CPZ.

Can residents who live in a CPZ buy visitor parking permits even if they don't have a resident parking permit?

Yes, residents are entitled to apply for visitor parking permits to park within the CPZ during the operational times.

I live in a car free development can I apply for permits or visitor parking permits?

Residents who live in a car free or car light developments **will not be eligible** to apply for parking permits in Controlled Parking Zones. These conditions will have been explained to residents upon purchase or when entering into lease agreements.

Do visitor vouchers expire?

No, they don't have an expiry date.

What is a shared use bay?

These can be used by permit holders (without additional charge) or by non-permit holders who have purchased a valid payment parking session (either via Pay and Display machine on street or by Pay by Phone).

What is Pay by Phone?

Pay by Phone is now very common across London. It requires users parking in marked bays to call, text or use a mobile phone application to pay using their debit or credit card. This has helped reduce the need for Pay and Display machines on street, that can often be very costly to manage. Further details on Pay by Phone can be found using the following link, www.paybyphone.co.uk.

Will I be able to park across my driveway?

Yes, but only outside the controlled hours. It is not possible to mark bays across driveways as this would legalise obstruction.

What happens to my white H-Bar road marking when the new controlled parking zone (CPZ) happens?

When a new CPZ comes into effect, the H-Bar marking outside a property will be removed. In this case, the advisory white H-Bar marking will be replaced with an enforceable single yellow line. This means that drivers will no longer be able to park across the dropped kerb, as it is now subject to parking restrictions during the CPZ operational times.

How can I request parking enforcement in my road?

Civil Enforcement Officers (CEO) patrol regularly and issue Penalty Charge Notices (PCNs) to vehicles found parked in contravention. There may be occasions where some drivers risk flouting the rules and park inconsiderately and unfortunately, these contraventions are not always observed by our CEOs.

However, you can report illegal parking practices to the Parking Operations Team via:

Phone: 020 8424 1858, Monday to Saturday, 8am to 7pm.

Out of hours contact number: 020 8863 5611 please select option for “parking enforcement”

Or by email to: parking.enforcement@harrow.gov.uk

Online: Via the council’s website, where you can submit a report through the "Report a Parking Problem" form.

What are the current permit prices?

The current annual resident parking permit costs in Harrow are based on vehicle emissions or engine capacity and are reviewed annually. The annual resident parking permit costs are listed in the table below:

London Borough of Harrow resident permit changes from 1 April 2025		**1st vehicle**	**2nd vehicle**	**3rd vehicle**	**4th & subsequent vehicles**
Electric only vehicles		£40	£90	£140	£190
CO2 emissions rated up to 150g/km	Petrol Diesel	£65 (£80)	£115 (£130)	£165 (£180)	£215 (£230)
CO2 emissions rated between 151g/km up to 185g/km	Petrol Diesel	£80 (£95)	£130 (£145)	£180 (£195)	£230 (£245)
CO2 emissions rated between 186g/km up to 225g/km	Petrol Diesel	£95 (£110)	£145 (£160)	£195 (£210)	£245 (£260)
CO2 emissions rated over 226g/km	Petrol Diesel	£110 (£125)	£160 (£170)	£210 (£225)	£260 (£275)

If you own a hybrid vehicle that uses both electric and fossil fuel as its source of power, then the charges will be based on the maximum vehicle emissions rating for the vehicle.

Information on Other Permits

Visitor Permits - cost £28 per book of 10, reduced to £14 for senior citizens or those receiving benefits (if the discount is claimed). First time applicants must first apply for a coupon permit to verify their account. You will receive an email with a reference number, which must be selected from a dropdown menu when applying for visitor books.

Healthcare Permit - Healthcare professionals can apply for a permit, either individually or through their organisation that allows them to park in any Harrow CPZ during controlled hours while making visits.

Resident Carer Permit - Residents receiving regular care from family or friends may apply for a Carer Permit, with supporting evidence from their GP. This permit allows any vehicle displaying it to park in CPZs during controlled hours. The annual fee is £125.

Vehicles displaying a Blue Badge can park free of charge within Harrow's CPZ areas. This exemption applies specifically during the times when the CPZ is in effect.

Please note whilst parking permits do offer preferential parking during the controlled times, they do not guarantee a parking space. You only need to buy a resident and or visitors parking permit if you intend to park the vehicle on the road during the controlled times.

Further information about parking permits; including costs for Doctor (GP), business and traders permits; can be found on the council website: **harrow.gov.uk/parking-permits**